

## **Childrens Contact Service**

## What Happens Next? - (Please keep this page)

You can register for our service by filling in a simple online registration form on our website: <u>https://anglicaresa.com.au/children-families/</u> <u>relationships-2/childrens-contact-service/</u>

Once we have received registration from both parties an application pack will be sent to both parties. Once we have received the completed application forms from **ALL** applicants, your file will be added to the waitlist.

When an **Intake Appointment** becomes available, we will contact you. This appointment is conducted by the Coordinator of the Service.

Once both parties have attended their intake appointments and it is considered appropriate to offer a service, you will receive a letter to attend an **orientation**. Please be aware that non-attendance of your orientation will delay the provision of supervised visits.



## Some useful information about our service:

- A friendly non-judgemental service.
- Toys for children to play with and an enclosed playground.
- Assistance or ideas for play activites if you want some help.
- Staff who focus on the children's needs and do not take sides between you and the other parent.
- Staff who will acknowledge and respond to any concerns you have about using the service.

Should you have any further questions, do not hesitate to contact Children's Contact Service by email at <u>ccs@anglicaresa.com.au</u> and we will get back to you as soon as we can. Please note that our office is not staffed every day of the week so there might be a short delay in responding to your query.

**IMPORTANT:** Please advise the Contact Service immediately if you change your address or telephone numbers by emailing us using the email address above.