

February 2019

Dear AnglicareSA Members,

Last month we welcomed the commencement of the Royal Commission into Aged Care Quality and Safety in Adelaide as an opportunity to establish greater accountability and transparency for the industry.

The Royal Commission means greater scrutiny for aged care providers and we fully support and acknowledge this. We, like all providers, can always do better and as demand increases and as our population ages the system requires close examination.

The Royal Commission has written to the country's largest 100 Providers (of which AnglicareSA is one, as are a number of other Anglicare Aged Care providers around the country) seeking responses to a series of questions related to internal quality and safety practices, interface issues, and quality improvements. AnglicareSA has responded to the Royal Commissioner's request for information. This includes our views to a series of questions including what needs to be changed and how, and, on the interface between aged care, health and disability services.

AnglicareSA supports and cares for more than 4,000 older people each year at our six residential aged care facilities, and through our community-based home care and allied health services. Our focus remains on enhancing the lives of our residents and their families, and ensuring the highest standard of individual care is achieved for our older loved ones.

Biannual Turn Away Census highlights need for assistance

Last month we announced the results of our biannual Turn Away Census, which assesses the level of need for emergency relief services across metropolitan Adelaide.

During the November 2018 census week, 221 people received emergency assistance (EA) across five metropolitan AnglicareSA sites with a further 72 people turned away without receiving assistance.

Although we supported more than 7,500 households last year, the census results highlight a shortfall and the desperate need for community, business and government to come together to address the underlying issues driving people to our services. The key reasons for presentation at our EA sites continue to be inadequate income to meet rental payments and other increasing costs of living.

The results showed that the greatest need is in the North, which makes up 64 per cent of all turn-aways from our EA sites - and these results are likely to be an underestimation of the actual number of people turned away.

If you would like to make a donation to support our emergency assistance services please visit our website: <https://anglicaresa.com.au/donate/> or call 8305 9200.

MEMBERS' UPDATE

500 Rymill House



500 RYMILL HOUSE



Join us at Australia's largest ticketed motorsport event, the Superloop Adelaide 500, with a trackside seat while supporting AnglicareSA to empower young vulnerable people at the same time.

Thanks to our friends at Rymill House Foundation, AnglicareSA has access to the finest corporate hospitality at one of the world's best touring car races from the state's most prestigious venue – Rymill House. **The Superloop Adelaide 500 is held across four days from 28 February to 3 March 2019.**

Tickets start from just \$330pp and include:

- Trackside access via the Rymill House Estate including post-race concerts
- Unobstructed three corner track views
- State-of-the-art air-conditioned pavilion with alfresco balcony viewing
- Live-circuit telecast
- Trackside chauffeur services and endless networking opportunities

AnglicareSA has a limited number of tickets which sell fast, so [book your table now](#) online or by calling **Kathryn Eaton** on 8305 9200.

Will you be the one to win \$25,000 for AnglicareSA?



You might already be aware of the **OTR Give Campaign** and if so, we hope that most of you have downloaded the app, linked AnglicareSA as your chosen charity partner and are scanning your barcode whenever you purchase at any OTR.

However, you might not know that OTR are fast

approaching their 25,000th user sign up and with that comes a potential \$25,000 for your chosen Charity Partner. We would love one of our supporters to be the person responsible for AnglicareSA winning the \$25,000.

MEMBERS' UPDATE

If you haven't signed up yet, please do so today, then tell your family and friends to do the same and don't forget they need to select AnglicareSA as their charity partner.

Signing up to OTRGive and selecting AnglicareSA doesn't cost you anything but your time. If you are shopping in OTR Stores anyway then a portion of your sale will come to us, it's really that simple!

To sign up visit: <http://www.ontherun.com.au/pages/about-us/otr-give/>

New 2019 Adelaide Uni scholarship targets disadvantaged high-achievers



We are proud to partner with the University of Adelaide in a scholarship to be awarded to a high-achieving university hopeful experiencing disadvantage.

The *AnglicareSA 150 Augustus Short Scholarship* will celebrate the 150th anniversary of the iconic St Peter's Cathedral and the Right Reverend Dr Augustus Short.

As the first Vice-Chancellor and a pioneer in the founding of the University of Adelaide, Dr Short believed high-achieving students, regardless of wealth, should have access to higher education.

Some of SA's brightest students run the risk of never getting to university because they live in regional areas, or are struggling financially. This scholarship offers these students important financial support throughout their studies, helping to remove these barriers.

The scholarship has been made available to a commencing student in 2019 of high academic merit who has relocated from a rural or remote area, and who is experiencing financial hardship or another disadvantage.

Applications are now open. To find out more, visit the University of Adelaide's [website](#).

MEMBERS' UPDATE

Affordable Housing Upgrade in Panorama

We have recently lodged development plans with the City of Mitcham to replace our units on Ontario Avenue in Panorama with modern, fit-for-purpose affordable community housing.

We have also purchased a neighbouring site which will let us expand the facilities to incorporate specialised disability accommodation and green, open space.

The development will include ten architecturally designed two-storey townhouses consisting of two and three bedrooms fronting Ontario Avenue. Behind the townhouses will be a predominantly three-storey apartment building consisting of 24, one and two bedroom apartments. The majority of these apartments will be set aside as affordable homes for people over 55 years of age.

Up to eight apartments will be purpose-built as supported accommodation for people with a disability. These will be supported by an AnglicareSA member in accordance with resident needs and care requirements. The proposed rebuild will include a large centrally located shared garden and open space as well as on-site car parking for all residences.

This is an exciting new development which is likely to be completed by mid to late 2020.



The plans for the new site include the above architecturally designed townhouses.

MEMBERS' UPDATE

Community spirit grows for Lukis

AnglicareSA community housing tenants Yvonne and her son Lukis have seen their community grow into a vibrant social family environment since AnglicareSA began managing houses in Adelaide's north.

"Lukis lives with autism and is supported by AnglicareSA through the NDIS. They do a lot of work with him and have been amazing support. All the social clubs in our community are great – the arts, cooking clubs. He doesn't get out much so he gets very excited at the community events and playing with the other kids. If it wasn't for AnglicareSA, our community spirit wouldn't be like it is today." says his Mum, Yvonne.



Lukis and Yvonne at the Better Places, Stronger Communities Christmas celebration.

Engaging the Community with Christmas Spirit



Jill is our Parish Community Engagement Worker and has been with AnglicareSA for over 12 years. For many of our customers, Jill has been the face of AnglicareSA this Christmas, and a welcome one at that. She's been on the road picking up hamper donations and working alongside parish communities inspiring initiatives such as 'Cans in the Van', as well as providing a hand at the Christmas lunches at Elizabeth Mission and St Bede's Drop-in Centre, and celebrations at Community Friendship groups.

Jill said: "It's wonderful that we've been able to provide to people who may've otherwise gone without. It's a privilege to spread the Christmas spirit and serve the community together."

Jill at the St Bede's Drop-in Centre Christmas Lunch

MEMBERS' UPDATE

Four reasons to volunteer

We asked our volunteers "Why do you volunteer for us?". Here are some of their answers...

1. To make a difference

Emergency Assistance volunteer, Margaret said *"I love the interaction with the people – it puts things into perspective and has made me more appreciative of my own life. There's always somebody a lot worse off than you."*

2. To make you happier



"I get to pursue my passion while giving back to the community. It's such a simple thing for me to do but providing entertainment and enjoyment can have a profound effect on people. If more people could do that, it would be a better world."

– Jenny, a musician who plays the ukulele (pictured above) and sings for our aged care residents

3. To sharpen your job prospects

Cameron, who's been volunteering for us while he completes his studies in chaplaincy & pastoral care said, *"When you go to help someone, who happens to be down on their luck, and they give you their full trust and thanks – that's the most rewarding part of the volunteer experience. The skills I've made learning to connect with people is something which will shape my career and life in general."*

4. To meet new people and make new friends

"The friendships you make are for life and we all share the common bond of wanting to help those who need it most," said Magdalene Centre volunteer, Thelma.

Until next month,

The Reverend Peter Sandeman
Chief Executive Officer
AnglicareSA