



All day
Every day

Making a positive
difference

JESUS SAID

I have come
that they may
have life and
have it to
the full

(JOHN 10:10)



ANGLICARESA

18 King William Road
North Adelaide
South Australia 5006

T 08 8305 9200
F 08 8305 9211
W anglicaresa.com.au

AnglicareSA's VISION

Justice, respect and fullness of life for all

STATEMENT OF PURPOSE

AnglicareSA, on behalf of the Anglican Church, expresses God's love for individuals, families and communities by:

- Making a positive difference to quality of life
- Responding to needs and issues in ways which enhance and protect dignity and integrity
- Promoting social justice.

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FOREWORD FROM THE PRESIDENT



For many years, AnglicareSA has been a vital part of South Australia's Anglican community, playing an important role in supporting the wellbeing of people from all walks of life. Over 1600 employees and 632 registered volunteers deliver programs that support over 55,500 South Australians of all ages every year.

The past 12 months have been important in AnglicareSA's evolution. The Board has continued to consolidate and focus on the key strengths and core business of AnglicareSA to ensure that the organisation continues to grow and meet the increasing demand for our services. The incorporation of AnglicareSA as a Company Limited by Guarantee is a symbol of the growth of this wonderful enterprise of care.

One particular highlight for me this year was hosting a special banquet held at St Peter's Cathedral on Friday May 2, to launch a new pilot program,

'A Cry for Help', which provides a beacon of hope to individuals and families that have been touched by attempted suicide. I was delighted that over 280 people attended and over \$127,000 was raised for this important program.

We are proud to walk alongside those in need, providing them with hope and the tools they need to change their lives - not only to survive, but to thrive and succeed.

A handwritten signature in black ink that reads "+ Jeffrey Adelaide". The signature is written in a cursive, flowing style.

THE MOST REVEREND
DR JEFFREY DRIVER,
Archbishop of Adelaide
and President of AnglicareSA

THE MOST REVEREND DR JEFFREY DRIVER

Archbishop of Adelaide and President of AnglicareSA

Prior to taking up the position of Anglican Archbishop of Adelaide, Jeffrey Driver was the Bishop of Gippsland in Victoria. As Bishop of Gippsland he was a member of the Council of Anglicare Victoria and also the Council of Trinity College.

A parish priest for many years, he has also served as the Executive Director of St Mark's National Theological Centre in Canberra and founding Head of Charles Sturt University's School of Theology. Currently he is an adjunct Lecturer within Charles Sturt University's School of Theology.

When appointed Archbishop of Adelaide, Jeffrey Driver was instrumental in the formulation of a response to victims of sexual abuse within institutions connected

to the Diocese of Adelaide. Throughout his time as Archbishop he has been outspoken about the sexualisation of children in Australian society and a strong supporter of developed safer ministry processes. He has been a long-term advocate of the ordination of women.

Passionate about issues of global inequality, Archbishop Driver has been instrumental in developing links between the Diocese of Adelaide and the country of South Sudan. He leads a journey of young South Australians into a developing world experience overseas every two years.

Among the other social issues that the Archbishop often speaks publicly about are refugee and asylum seeker policy

and online and poker machine gambling concerns. He has convened the Anglican Migrant and Refugee Network and was an ecumenical to the World Council of Churches Assembly in Busan, Korea 2013.

Over a number of years the Archbishop has been an advocate for a more comprehensive Australian response to climate change and environmental degradation, arguing that environmental questions were spiritual questions that the Church could not avoid.

REPORT FROM THE BOARD CHAIR

The end of the 2014 financial year marks nearly six months since becoming Chair of the AnglicareSA Board of Directors. It is both an honour and a privilege to serve this great organisation in this way. As Directors, we share a lot in common with the 632 volunteers of AnglicareSA in that we give our time because we believe in the work of AnglicareSA – South Australia's largest community services provider – and we want to give back to the local community.



Speaking of giving, AnglicareSA is fortunate to receive support from many aspects of the South Australian community, especially the Anglican community. We have been very grateful for the time and effort devoted by the Anglican school children who amongst other activities, rattle donation tins and act as AnglicareSA Angels at Christmas time, making gifts and collecting money to ensure that other, less fortunate families have an enjoyable Christmas. And there is the extraordinary story of Eloise from Pedare Christian College junior school who asked for donations to be given to AnglicareSA instead of presents for her ninth birthday.

I would also like to acknowledge the support we get from the Anglican Dioceses of the Province, the Adelaide Diocese, the Diocese of Willochra and the Diocese of the Murray. From the individual contributions of parishioners to the more formal support agreements called Parish Partnerships, AnglicareSA is fortunate to be able to count on the generous and giving nature of Anglicans throughout South Australia – in fact, that's where AnglicareSA's history started, more than 150 years ago. Such close relationships at the Diocesan and Parish level are pivotal to our shared success in fulfilling our mission.

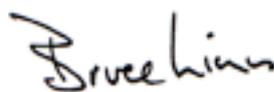
Turning to AnglicareSA's financial performance for the year, I am pleased to report that AnglicareSA has made a positive financial turnaround generating a small net surplus for the first time in several years. It is a truism that there can be no mission without margin and AnglicareSA has an obligation to continue to generate modest and sustainable financial

surpluses in order to invest in our important mission, particularly where programs do not attract full funding. I assure you that any surpluses are fully reinvested in our services.

At the end of the 2014 financial year, AnglicareSA and AnglicareSA Housing became incorporated as Companies Limited by Guarantee in fulfilment of resolutions passed at the October 2013 Synod and a special call of Synod in April 2014. This has further raised an already high bar on AnglicareSA's Governance and professionalism whilst preserving and enhancing our core mission and values.

This incorporation has also allowed Anglicare SA Housing Limited to become one of only three Commonwealth nationally-accredited Tier 1 accredited Social Housing providers in South Australia.

Finally, I would like to thank AnglicareSA's 1600 dedicated staff, the 632 generous volunteers who include my fellow board members and the members of Synod who are also our Members, all of whom collectively support the 55,500 South Australians we serve each year.



MR BRUCE LINN
Chair



AnglicareSA BOARD 2013-2014



MR BRUCE M LINN

BSc FAICD FACS

Bruce Linn is an experienced Company Director, Chairman and former CEO in the professional services sector.

Formerly CEO of Finlaysons Lawyers, his previous executive roles include Australian CE of EDS (now HP) Government business and CEO of Camtech, one of Australia's leading Internet and Electronic Payments technology innovators.

A Science graduate of The University of Adelaide, he has over 35 years experience in strategy, governance, leadership, business management and technology.

Immediate past President of the Australian Institute of Company Directors (SA/NT Division), his current Directorships include the Council of The University of South Australia where he Chairs the Finance Committee and the Foundation Committee, the boards of SABRENet Limited, ITEK Ventures Pty Ltd, SA Heart Centres Pty Ltd. He is Chairman of AnglicareSA, eResearch SA and St Peter's Girls' School.

He is a fellow of the Australian Institute of Company Directors and the Australian Computer Society.



THE REVEREND DAVID COVINGTON-GROTH

David is currently the Parish Priest of St Michael's Mitcham and has been in the Diocese of Adelaide for nine years prior to which was Parish Priest for

Broken Hill (Diocese of Riverina).

He has been ordained for over 12 years, prior to this he worked as an Occupational Therapist and health service manager across a number of different institutions.

A keen interest in the life of the Diocese of Adelaide has seen him serve as the Convenor of Church in Society Ministry Unit for the past six years, a member of Diocesan Council, a term as a Diocesan Nominator and on the Council of Churches General Council.

He was appointed to the Board of AnglicareSA by the Diocesan council in November 2013.



MRS ANN BLOOR

JP(ret), BA, B Soc Admin, Dip Soc Sci, M Pol&Admin, Dip Th, MAASW

Ann Bloor is an experienced senior manager with expertise in managing human services.

Currently a Member of the Parole Board of South Australia, previous roles include within the South Australia Public sector, Regional Manager Corrections, Coordinator Health and Welfare Services, Supervisor Programs, and Assistant Manager YLP, and in Victoria with the Department of Community Welfare, Supervisor Substitute Care Services. Ann was responsible for Safer Ministry Education for the Anglican Diocese of Adelaide while the area was under Review and continues as a sessional educator.

A professional social worker and graduate of Flinders University she has over 37 years experience in planning and administration in both residential and community services.

She is a past Secretary of and a member of the Australian Association of Social Workers.



MR PHILIP JOHN EVANS

BE, P.Eng.

Philip Evans is a graduate of the University of Adelaide and is a retired Professional Engineer with skills in communications electronics, information

technology, business planning, operational management, human relations and international consultancy.

Experienced in implementing an organisational structure, required as a result of changed technology, within a major Australian Telecommunications Carrier, and has been active in consultancies to various similar overseas organisations.

Has been engaged in developing the National Strategy, Planning and Resourcing required to ensure business operational capability met Government approved service standards, with a later focus on the delivery of service to those in rural and remote Australia.

A Pastoral Assistant with Liturgical Functions in the Anglican Diocese of the Murray, a Life Member of South Australian Scout Association and has served as a Captain in the Country Fire Service.

His current interests include, Family, Community Activities, Anglican Church, Music, Sailing, Technology and Travel.



THE VENERABLE PETER CHILVER

Peter is currently the Parish Priest at St Augustine's Unley and Chaplain to the South Australia Police Crime Gangs Task Force. Previously Peter was

ministering in the Diocese of Gippsland in four other Parishes' along with Police and Prison Chaplaincy. Before this Peter was working for Anglicare Victoria supervising the Family Support Program and Problem Gambling Counsellor. Peter's first work was as a Plumber and Gasfitter and has other employment experience working as a Hospital Theatre Technician and in Palliative Care.



DR MICHELLE FERNANDO

PhD

As Senior Lecturer at the School of Law, University of South Australia, Michelle lectures in Family Law, Contracts and Property and researches

in family law and children's rights.

Michelle formerly practised as a family lawyer at Dobson, Mitchell and Allport Lawyers in Hobart, Tasmania. Michelle is a graduate of the Australian Institute of Company Directors Course and was previously a Board Member of Anglicare Tasmania (2006-2010) and the Friends' School, Hobart (2008-2010).

Michelle and her husband Will together with their son Sidney, who was born in May, attend St Matthew's church, Kensington.



MR GREG FRISBY

Greg Frisby is an experienced company director and corporate consultant.

Prior to commencing his own Corporate Advisory business, Greg held senior executive roles at Westpac

Banking Corporation, Partnership Pacific Ltd (Merchant Bank), Hindmarsh Adelaide Group and Custom Credit Corporation Ltd.

More recently he held the position of CEO of South Australian based stockbroker Baker Young Stockbrokers Ltd, and continues that association as a Senior Advisor to their Equity Capital Markets and Corporate Advisory.

Greg has a strong background in corporate finance, strategic planning and corporate governance.

He has been a director of AnglicareSA for approximately 15 months including as current Chair of the Finance Committee having served four years as a member of the Finance Committee. He was a previously a board member at St John's Grammar School where he chaired the Executive Committee and also served as a board member at Pedare Christian School which included the role of Chair of the Finance Committee.



MR ALASTAIR LEA

B Ec

Alastair Lea is an experienced Company Director and former CEO.

Formerly General Manager of Human Resources Southcorp Wines, his previous roles include

CEO Workcover Corporation SA; Human Resources Director Beecham products (Australia & NZ) Pty Ltd; Human Resources Manager Santos Ltd; Human Resources Manager General Motors Holden Elizabeth Plant and Alastair Lea Management Consulting.

An Economics Graduate (major in Finance and Accounting) he has over 40 years experience in leadership, strategy, governance, business and human resource management; organisation development and management consulting.

A foundation member of the Governor's Leadership Foundation and a former member of the Duke of Edinburgh State Award Committee, he is actively involved in the Anglican Diocese of Adelaide and is a member of Synod; Diocesan Council and the Diocesan Administration and Resources Executive. He is also an Officer of the Military and Hospitaller Order of St Lazarus of Jerusalem.



THE REVEREND ANDREA McDOUGALL

BSc(Psych) Grad. Dip. Theol. Adv. Dip. Comm.Sec. Man.

Andrea McDougall is an Anglican Priest in the Diocese of Willochra and Willochra Diocese representative to the

Anglicare Board. Andrea is responsible for Anglicare Willochra (covering 900,000 square kilometres of rural, regional and remote South Australia).

She has work experience in Local and State Government and Non-Government Organisations as well as the community sector for over 10 years.



MR LANGE POWELL

Mr Lange Powell is currently Director, Custodial Services in the South Australian Department for Correctional Services, and Priest's Warden at St Jude's, Brighton.

Lange has held executive positions in a range of human services, including child and family welfare, public housing, disability services; and was the second South Australian Commissioner for the Ageing 1990-1995. Following his emigration from the United Kingdom in 1972, Lange worked in an Arnhem Land (Northern Territory) community, and has maintained an active interest in this area. He has been actively involved in the non-government sector, especially the SA Council of Social Service, the Palliative Care Council of SA, and the Australian Press Council.



MR KEITH STEPHENS

BA MMgt GAICD

Keith Stephens is the Registrar and Secretary of Synod of the Anglican Diocese of Adelaide.

Former Director of the Australian Government Innovation Fund with the Commonwealth Department of Education, Employment and Workplace Relations, with significant involvement at the policy and operational levels of Employment Services in Canberra.

A graduate of The University of Adelaide and the Australian National University, Keith is also a Graduate of the Australian Institute of Company Directors and is currently enrolled at Flinders University undertaking a Masters in Public Administration.

Keith is a member of a number of boards and committees of the Anglican Church, including AnglicareSA Limited, and is Chair of the St Peter's Cathedral Music Foundation Incorporated. Formerly served as a Board Director and Treasurer with Belconnen Community Service in Canberra.



AnglicareSA WORKS
IN PARTNERSHIP
WITH THE ANGLICAN
COMMUNITY IN
SOUTH AUSTRALIA.

MAKING A REAL DIFFERENCE
TO MORE THAN

55,500

PEOPLE IN OUR COMMUNITY

TODAY, AnglicareSA IS HERE
FOR THE PEOPLE WHO ARE
STRUGGLING A LITTLE
OR A LOT, FOR THOSE
WHO LIVE ROUGH AND
FOR THOSE WHO ARE
DOING IT TOUGH.

REPORT FROM THE CHIEF EXECUTIVE OFFICER

It's easy to be proud of an organisation like AnglicareSA. Not only do our staff and volunteers make a real and lasting difference to the lives of the 55,500 people we support each year, but our clients make a lasting difference to us as individuals and an organisation. We walk alongside the people in difficult circumstances and journey with them, so it's no surprise that their changes make an impact on us, too.



To keep focus in the diverse work we undertake, AnglicareSA staff and volunteers are guided by a set of values, which we have revised down to five core values: Integrity, Compassion, Stewardship, Equity and Servant Leadership. AnglicareSA works in partnership with the Anglican Community in South Australia, including parishes and schools and our values are also inspired by the Christian faith, yet they are just as applicable to our staff, volunteers and clients from other faiths or those who are not of a faith community.

This past year has been a period of realignment, refocus and consolidation. In December, our Values were launched simultaneously with the AnglicareSA Strategic Plan 2013-2018. This plan defines our direction and goals for the coming years. Our core business is reflected in three pillars:

- Positive ageing.
- Strengthening vulnerable and disadvantaged families and children.
- Social and affordable housing.

In August, we established the Business Development Unit to drive the achievement of our Strategic Plan and ensure our business reflects our vision, purpose and values. The goal is to secure sustainable growth in new opportunities, expansion of existing business and the refinement of our business practices.

Our Community and Housing Portfolio attained a new General Manager, Beth Davidson-Park, who joined our AnglicareSA family in November 2013.

Sadly, change also came in the form of farewells, significantly the loss of one of our staff members in a workplace accident. Maureen Elliot-Barry, a dedicated Home Care worker, died in an accident involving a vehicle at an elderly client's home in January.

Life is incredibly precious and we all need to look out for each other.

AnglicareSA's history is more than 150 years old, with our origins in caring Anglicans who saw need and strove to meet it.

Today, AnglicareSA is here for the people who are struggling a little or a lot, for those who live rough and for those who are doing it tough.

I would like to thank all our dedicated staff and volunteers who work so hard for others, all day, every day.

We're here for all South Australians in need – even the people everyone else has given up on – and we intend to be here for at least the next 150 years.

A handwritten signature in blue ink, appearing to read 'Peter Sandeman'. The signature is stylized with a large initial 'P' and a long horizontal line extending to the right.

PETER SANDEMAN,
Chief Executive Officer

ALL DAY EVERY DAY FOR OLDER PEOPLE



AnglicareSA is committed to supporting older people to live their lives the way they want, where their choices are respected – whether it's in our aged care facilities, an independent living unit or their own home. We have a number of different programs dedicated to empowering older people to live full and rewarding lives.

RESIDENTIAL AGED CARE

QUICK FACTS

- 10 locations.
- 700 staff.
- 120 volunteers.
- 575 residents in residential care.
- 100 independent living unit residents.
- 629,625 nutritious meals served each day.
- Home to two retired greyhounds, one labrador, eight budgies, 20 canaries, one turtle and lots of fish.

We have residential aged care facilities across metropolitan Adelaide, as well as Independent Living Units (ILUs) on the same property as our aged care homes at Westbourne Park, Trott Park and Elizabeth East.

We are passionate about our residents' care. Residential Aged Care South senior manager Lesley Jeffers describes the AnglicareSA ethos: **that our residents should live in a comfortable, secure and home-like environment where they have autonomy. "Each resident is a unique individual deserving of respect, dignity, privacy and the opportunity to participate in decision-making"**, Lesley says.



AnglicareSA was purple all over on Elder Abuse Awareness Day. Staff from every part of the organisation embraced the purple in all sorts of creative ways to raise awareness about this important issue. We started with purple T-shirts and balloons and moved on to purple hair, food, buildings and displays. But our Canterbury Close team deserved the inventiveness award for their purple lemonade fountain! It was all about getting the message out that there's no excuse for abuse.

LIVING MEMORIES BOOK

Tales of war-torn Europe, life in Australia, births, deaths and marriages – the rich tapestry of life is unveiled in a new book by AnglicareSA Home Care clients. *Living Memories*, launched on December 11, features the stories for 33 clients who receive support to continue living in their own homes.

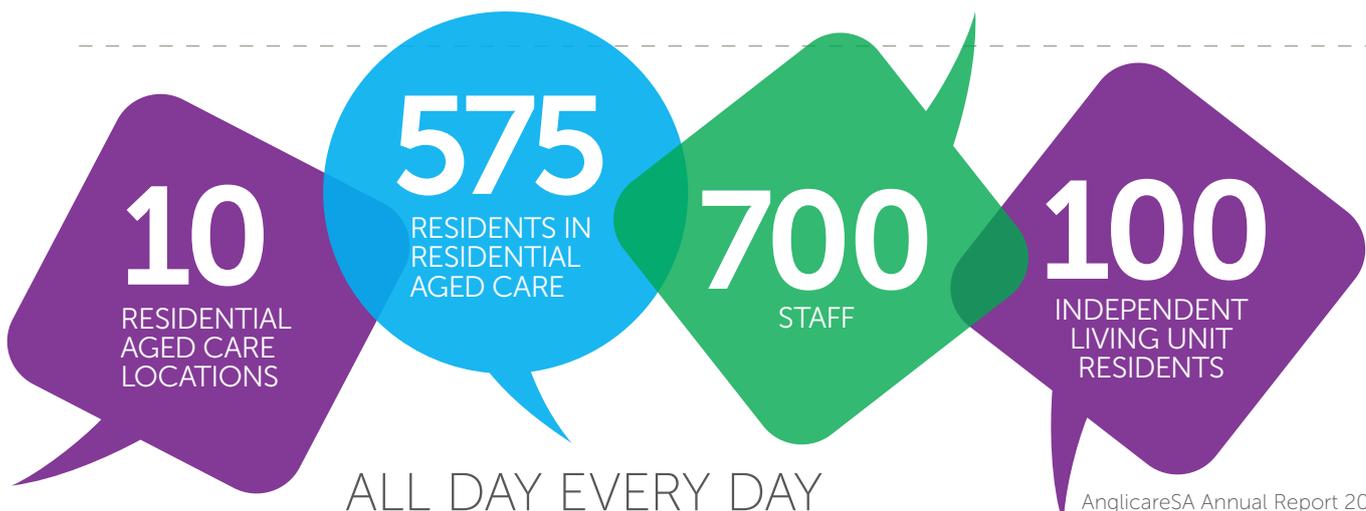
AnglicareSA Home Care Senior Manager Susan Chessman says the book makes up part of South

Australian history. "*Living Memories* tells of 33 ordinary people whose extraordinary stories reflect the past 80 years of South Australian history – all the highs and lows, joys and tragedies, progress and destruction," Susan says.

Featured in the book is the late Max Fatchen, a prominent South Australian Walkley Award-winning journalist who travelled the world while his heart remained in Angle Vale.

What all the book's authors share is support from AnglicareSA. During his interview, Max described that support as an expression of compassion.

"What AnglicareSA expresses is compassion, care, a feeling of belonging and belief because AnglicareSA people believe in what they're doing," Max said. "And that is what AnglicareSA does. It illuminates lives that otherwise have no illumination."



ALL DAY EVERY DAY FOR OLDER PEOPLE

OUR CARE YOUR HOME

QUICK FACTS

- 200 staff.
- 1200 Home Care clients.
- 64,000 hours Home Care.

Our Home Care supports older people to live in their own homes for as long as possible. Home Care is inspired by the motto 'supporting your choices' and our clients decide what sort of support they want. Home Care clients receive as much or as little help as they wish – we can assist with personal care, housework, shopping or other errands and transport to appointments.

"We are all about doing with, not doing for. We walk alongside our clients, working towards their goals. We start with 'yes' and work from there. We believe that we are privileged to be a part of our clients lives and we don't take that for granted." AnglicareSA Home Care senior manager Susan Chessman.

STAYING WELL

Allied Health:

- 2500 Transitional Care Program (TCP) clients.

Growing older doesn't have to mean losing fitness or agility. AnglicareSA Allied Health staff support clients to stay well through a range of services, including physiotherapy and podiatry, fitness programs and support with returning home after a hospital stay through the TCP. We support older people to live independently for as long as possible, through increased fitness levels and better cognitive health. Clients in the fitness groups also receive a social benefit, improving attendance and motivation.

AnglicareSA Allied Health senior manager Komala Champion says the wishes of clients and their wellbeing is at the centre of the work.

"We really respect the wishes and needs of our clients. It's so rewarding to see them living full and active lives."



NO BONES ABOUT IT

Archie is one of the Elizabeth Allied Health team's regular clients. Archie has a long list of health issues with knee replacements and now a shoulder replacement on the agenda! Kathy Pogas from the team says, "We call him our bionic man and he has a great sense of humour. He was keen to have a chat with Bob, our Power-supporting skeleton".

200

STAFF PROVIDE
CARE IN YOUR
HOME

1200

HOME CARE CLIENTS

ALL DAY EVERY DAY

OLDER PEOPLE

64,000

HOURS HOME CARE





PARENTING AND
FAMILY RELATIONSHIP
SUPPORT FOR

1667
FAMILIES

4356

FAMILIES AFFECTED BY
VIOLENCE SUPPORTED
THROUGH COUNSELLING
AND GROUP SESSIONS

ALL DAY
EVERY DAY

The best start in life comes from living in a secure family where everyone is respected, encouraged and feels loved. AnglicareSA assists families to support their children and provides programs for young people to develop confidence, resilience and new skills.

QUICK FACTS

- Parenting and family relationship support for 1667 families.
- 4356 families affected by violence supported through counselling and group sessions.
- 13 AnglicareSA staff and one volunteer supporting 34 families at the Autism-Specific Early Learning and Care Centre (ASELCC). 23 children are currently on the waiting list.
- Wanslea has 31 staff and one volunteer supporting 143 families.
- AnglicareSA Daphne Street had 94 families with 105 children enrolled at June 30, 2014.

CHILD CARE CENTRES

AnglicareSA operates three non-profit child-care centres across Adelaide. There are two mainstream child care centres, located at Kingswood and Prospect.

Wanslea Child Care Centre in Kingswood offers education and long day care to children and families, using Universal Access with a focus on trust, attachment and high-quality programs.

Daphne Street Child Care Centre in Prospect offers long day care for families who are working, would like their children to interact with peers and also for families who are experiencing tough times and need respite.

Our clients are also from Culturally and Linguistically Diverse backgrounds and come to us from their training institutes.

AUTISM-SPECIFIC EARLY LEARNING AND CARE CENTRE

As Australia's first Autism-Specific Early Learning and Care Centre (ASELCC), the centre empowers young children with Autism Spectrum Disorder (ASD) to attend long day care and supports parents and carers of children with ASD to participate in their community. The AnglicareSA ASELCC provides therapy, case management, education and care with a view to improve quality of life for children with ASD and supports children with ASD to transition into other education settings. The ASELCC also works on early intervention clinical research projects.

AnglicareSA's ASELCC underwent a \$2.1 million renovation project, funded by the Australian Government's Department of Social Services, which was officially opened in November, 2013.

COMMUNITIES FOR CHILDREN

QUICK FACTS

- 27,140 people engaged with Communities for Children.

Our Communities for Children programs at Onkaparinga, Playford, Elizabeth and Davoren Park are about creating communities that welcome and support children, families and carers. We work with local partners in many different ways, from putting on events like the Child-Friendly Business Awards and Family Fun Expo to providing programs and activities for little and big kids, mums, dads and grandparents. From cooking to circus skills, riding the waves or riding a bike, the whole family is included. We also provide training, workshops, playgroups, camps, home visits and links into other AnglicareSA services and programs.

PUTTING CHILDREN FIRST

Separation and divorce can be a very stressful time for adults and even more so for children. A number of our programs are designed to support children and families going through this difficult time.

'Kids Are First' supports families where the parents are separating, assisting them to make the needs of the children the highest priority. This takes place through groups, mediation and counselling. There are also specific groups for children and teenagers – 'Banana Splits' and 'Making A Difference' (MAD). 'Kids Are First' worked with 1035 people last year.

Our Children's Contact Service provides a non-confrontational, child-focused contact point for parents to meet when exchanging custody of their child or children. We also provide supervised access visits when required.

1035
PEOPLE ASSISTED
BY KIDS ARE FIRST

27,140
PEOPLE ENGAGED
WITH COMMUNITIES
FOR CHILDREN

ALL DAY EVERY DAY FOR CHILDREN AND FAMILIES

SUPPORTING FAMILIES AND LEARNING

Our Kids' Club at Davoren Park provides before and after-school and holiday activities for 70 children, along with lots of support for parents as their children's first and best teacher. Similarly, our Home Interaction Program for Parents and Youngsters (HIPPY) program at Elizabeth Grove and Onkaparinga is all about helping parents in 70 families to support their child's learning through home tutoring, parent groups and community engagement.

READ ALL ABOUT IT

Best-selling South Australian children's author Mem Fox visited the northern suburbs to launch 'Read with Me', an incredible free book and reading program, to zero to five year-old children living in Elizabeth Downs. The program is provided by United Way South Australia, in conjunction with Dolly Parton's Imagination Library. United Way identified that 46 per cent of parents living in the Elizabeth Downs area have a literacy level equivalent to a Year Eight education and want to be able to support parents and carers to become their child's first educator. By offering this program, United Way SA wanted to show parents that sharing stories with their child not only helps with their literacy but also opens up their child's imagination and, hopefully, a love of reading.

AnglicareSA HIPPY coordinator Laura Romeo says, **"As an early childhood educator for more than 10 years I think I have read all of Mem Fox's amazing stories about 100 times over. So when I heard she was going to be helping to launch a free reading program in my catchment area, I jumped at the chance to be involved."**

"The first story book given to families is *Where is the Green Sheep?* by Mem Fox and we were lucky enough to hear Mem read this story to the children, along with *Possum Magic* and *Tough Boris*.



"I think the parents were just as excited as their children to hear Mem bring her terrific stories to life by passionately reading and acting them out for all of us. I was first in line for an autograph and photo with my favourite childhood author!

"I feel that the 'Read with Me' program and HIPPY really complement each other, with a clear focus of increasing the literacy level of our children and empowering our parents to be active in their child's learning and education.

"We were very excited for our families to take part in this incredible opportunity and hope that United Way SA 'Read with Me' extends out to surrounding areas in Elizabeth, so all our HIPPY families can have access to this great program."

184
YOUNG PEOPLE
WERE SUPPORTED

125
YOUNG PEOPLE IN
OUR RECONNECT
PROGRAM

70
CHILDREN
ATTENDED THE
AFTER SCHOOL
ACTIVITIES

LIVING AND LEARNING

With programs like Evolution and YConnect, we work closely with young people, families, schools, community groups, businesses and government to create flexible and practical options for learning and skill development. We supported 184 young people who were at risk of disengaging, or already disengaged, from mainstream school or a pathway to employment.

Through Evolution, we support young people under the Guardianship of the Minister and other "at risk" young people with personal development, access to alternative education pathways and advocacy.

YConnect provides Flexible Learning Options (FLO) in conjunction with Innovative Community Action Networks (ICANs). Our approach combines direct services to a young person or family with coordinating access to a range of AnglicareSA or other support services. Developmental Learning senior manager Susan Richards explains that YConnect also helps with "relationships, learning plans, action plans and support to access government and non-government services".

YOUTH 180 INDEPENDENT LIVING

Youth 180 supports young people as they transition out of foster care and into independent living. It provides accommodation and a care environment that is safe, sensitive, nurturing and supported — where young people can grow and develop into confident young adults. In a partnership approach with Families SA, Housing SA, education, community and with family, we focus on education, employment and preparing young people for life after they turn 18.

RECONNECT

QUICK FACTS

- 125 young people in our Reconnect program (120 per cent capacity).

AnglicareSA's youth housing and accommodation support, known as Reconnect, provides support services for young people who are at risk of homelessness or are homeless. Reconnect staff work with young people and their families to resolve conflict, connect them with programs that help find employment, empower them to stay in school when it gets tough and to find somewhere safe to stay if necessary.

ELIZABETH RIDERS' COMMITTEE

Our Elizabeth Riders' Committee (ERC) has been nationally recognised twice this year. The ERC were among the winners in the Australian Institute of Criminology's Australian Crime and Violence Prevention Awards. A joint project between AnglicareSA and the City of Playford, the 20-strong ERC is a youth-led project where volunteers organise and hold skate competitions, advise councils and community groups on youth engagement and they lead by example with a healthy, non-violent lifestyle. Later in the year, AnglicareSA's Amy Gascoigne joined Tom and Luke from the ERC and

Georgina Pearce from the City of Playford in travelling to Brisbane to accept the Anglicare Australia Award for Innovation. The audience was captivated by their presentation about the ERC and their great mentoring work.

There were loud cheers across AnglicareSA when Brodie Wilkie from the ERC was awarded the gold Duke of Edinburgh award — a massive personal achievement for Brodie and a great day for all the ERC team.

ELIZABETH AND THE ROYALS

On their South Australian visit, the Duke and Duchess of Cambridge took time out to meet with the Elizabeth Riders' Committee and the Aerosol Angels. The Duke was intrigued to be taught the finer points of aerosol art by our Casey from the Aerosol Angels.

The Royal visit was a real AnglicareSA team effort: while The Platform and The Mission staff worked hard to ensure our clients could still access services like the free lunch at The Food Barn, many others were involved in making everything else run without a hitch.



WE SUPPORTED
302
REGISTERED FOSTER
CARE FAMILIES

WE SUPPORTED
406
REGISTERED FOSTER
CARE CHILDREN

PRESERVATION
PROGRAM SUPPORTED
100
CHILDREN



ALL DAY
EVERY DAY

There are times when children and teenagers are unable to live with their birth families. Sometimes it is for a short period of time, sometimes it's permanent. AnglicareSA, along with the wider community, recognises that children and young people thrive when they live in a stable and caring home environment. We support foster carers to provide that secure home where children and teenagers can grow into young adults, ready to take on the world.

FOSTER CARE

"Being a foster carer is taking an opportunity to change a child's life forever. If parenting is one of the hardest jobs in the world, then being a foster carer has an extra level of difficulty. If anyone understands the importance of foster carers, it's me and my twin brother. We were fostered by a couple when we were one-year-olds. That couple went on to adopt us, becoming our mum and dad for life, and we were lucky enough to grow up in a stable, supportive home with three brothers and sisters. We recognise that if a child is unable to live with their birth family, or a relative, then living in a stable home where they can experience security, care and love is the best outcome for them."

CEO Peter Sandeman

QUICK FACTS

- The number of children coming into care nationally has doubled in the past 10 years.
- Seven children out of every 1000 Australian children live in out-of-home care.
- Of these children and young people, about half live with foster families.
- We supported 302 registered foster care families caring for 406 foster children.
- Foster care challenges don't always take place during business hours so we provide ALL DAY EVERY DAY support to our foster care families.

Foster carers come from all walks of life. They could have their own children, no children or be empty nesters. They may be working full time, part-time, studying or retired. Through our Foster Care program, we recruit, assess and train foster carers and recommend foster care applications for registration. We also provide support for registered foster care families who provide care for children and young people under the Guardianship of the Minister, enabling the children and young people to grow, support their development and encourage healing in a safe and stable environment. AnglicareSA works with Families SA, which places children in the care of AnglicareSA-supported families.

We're able to provide respite for foster carers through our Respite Foster Care and Breakaway Residential Respite Care programs. And we stay connected with our foster carers with 24/7 support as well as regular events, recognition awards and the quarterly *CarerNews*.

A FRESH START

Some children and young people who are entering foster care have experienced abuse, trauma and loss. They need care, security and support from foster carers with an understanding of their unique experiences, as well as specialised support from trained workers. AnglicareSA works with the Australian Childhood Foundation to provide the Fresh Start therapeutic foster care program which aims to ensure the care environment supports healing and recovery. This year we supported 22 Fresh Start foster carers to provide therapeutic care for 20 children and young people.

FAMILY REUNIFICATION AND PRESERVATION

Many children who have entered foster care will return to their birth families at some stage. We provide intensive therapeutic and practical support to families to assist them in creating and maintaining a safe and nurturing home for their children. This year, our Family Reunification and Preservation program supported 50 families and 100 children.

ALL DAY EVERY DAY PROVIDING SUPPORT

Everyone needs a helping hand from time-to-time. AnglicareSA is there to offer support, advice and to advocate for people in need. Whether it's help with parenting, support for people living with a disability or the effects of mental health, we're there. We also provide award-winning financial literacy programs, emergency assistance, programs for skills and employment and support to Aboriginal and Torres Strait Islander peoples and newly-arrived refugees. Our staff are there to walk alongside people in need, empowering them with skills, confidence and knowledge to take control of their lives.

QUICK FACTS

- We provided more than 100 Christmas presents to the children and families in Fregon in the Anangu Pitjantjatjara Yankunytjatjara (APY) Lands to replace those lost in a fire late December in 2013.
- 32 volunteers at The Elizabeth Mission's The Food Barn and On the Way Café serve up a good meal, a hot drink and a friendly face every working day.

PERSONAL HELPERS AND MENTORS (PHaMs)

QUICK FACTS

- 124 program participants.
- Personal Helpers and Mentors (PHaMs) is unique because participants can self-refer to the program. This year, we've welcomed more Aboriginal people who have joined Playford PHaMs through self-referral.
- We've also seen a significant increase in the number of young people joining the Gawler PHaMs program.

The PHaMs program is for people living with a severe mental illness that affects their ability to function on a day-to-day basis. The PHaMs program has the ability to work one-on-one with a participant to identify new opportunities and access appropriate services and programs. The focus is on strengths – what people can do rather than what they can't do.

Our PHaMs staff aim to walk a recovery journey alongside participants as they explore life,

assisting with increasing self-confidence and self-esteem, increasing community engagement, improving and/or developing personal skills, getting better access to other services to support individual recovery journeys, improving relationships, setting and achieving individual goals and gaining and sustaining long-term housing tenure.

PHaMs operates out of the Gawler, Light and Barossa regions and in the Playford region.

The Playford program has a strong focus on the Aboriginal community with about 40 per cent Aboriginal client participation. At our new PHaMs site in Gawler, the team have worked successfully alongside the Gawler and Districts High School to engage with students experiencing issues with their mental health.



MORE THAN
100

CHRISTMAS PRESENTS
PROVIDED TO CHILDREN
IN THE APY LANDS

124

PHaMs PROGRAM
PARTICIPANTS

ALL DAY
EVERY DAY

FELIX'S STORY

By the time Felix (not his real name) was referred to the PHaMs, he had been fighting a long and losing battle with mental and physical health issues. He was living alone, refusing to take his medication and in need of support. Other agencies had been aware of Felix's deteriorating situation but our PHaMs program was the first to offer support.

Felix had a long list of goals he wanted to achieve – he could see that he needed a clean environment, a well-maintained garden, healthy food, community connections and skills for independent living. In particular, his housing condition needed to be improved because

his tenancy was at risk. Together Felix and his mentor prioritised the goals and then tackled them one by one. Over time, support was organised for cleaning, house maintenance and gardening, health, personal hygiene, shopping, healthy cooking and eating, gradually improving life skills and engaging in community activities.

Once Felix had begun to engage in community activities such as going to the library, visiting local services and finding out about upcoming events independently, both Felix and his mentor noticed an increase of self-confidence, not only in Felix's attitude but also his appearance. He now had help with house cleaning and maintenance, so he could use

his washing machine and his shower again for the first time in six months.

Felix's tenancy is no longer at risk and the property manager feels safe to enter the house. Felix has begun to feel more confident to go into a larger shopping centre that stocks fresh fruit and vegetables. Having access to fresher healthier products has improved his diet, along with his general health and diabetes. And through the ongoing contact with PHaMs and his General Practitioner, Felix now feels enough trust in people to start taking medication for his schizophrenia.

HOPE'S STORY

Hope (not her real name) was referred to the PHaMs program from an at-home program that provided a few hours of physical support each week. The referrer felt that Hope would benefit from having a mentor to support her with daily living activities.

Hope identified two main areas of her life that she wanted to change. Firstly, she wanted to be fit and healthy, believing that this would make her future goals easier to achieve. Hope's General Practitioner told her that her current weight had put her in the 'morbidly obese' zone so her goal was to lose around 70kg. Since her divorce seven years ago, Hope had found it difficult to cook healthy and nutritious meals only for herself. She used to really enjoy cooking and she wanted to regain her confidence in the kitchen as well as accepting that spending time preparing meals for herself was worthwhile.

It wasn't as if she hadn't tried before. In the past 15 years, Hope had tried many times to help herself, including self-help books and support from various agencies. This time Hope wasn't looking for a quick fix –she recognised that her goals would take time to achieve. Hope was originally overwhelmed at the size of the tasks ahead and was unsure that it would be achievable. But sitting down with her mentor and breaking down her goals to extremely small tasks helped her to have confidence in her ability to succeed.

At Hope's request, her mentor supported her in shopping for ingredients and preparing healthy meals. Over time, Hope took on all the necessary tasks and now her mentor has been able to reduce her assistance to chatting and washing a couple of dirty dishes while Hope prepares the meal all by herself. Hope is now trying new healthy meals every week and she has also started exercising

with her sister and a friend. She has currently lost around 10kg.

Hope's second goal was to tackle a few areas of her house which had become somewhat cluttered and disorganised over the years. With support from her PHaMs worker and assistance from her friends, she has now sorted and decluttered her bedroom and her dining table.

Hope is very encouraged by her friends and family who have commented on how different she looks and how much more content she seems.

ALL DAY EVERY DAY PROVIDING SUPPORT



PROVIDING
600+
HOURS OF GROUP
SUPPORT

121
PERSONS LIVING
INDEPENDENTLY

EXCEPTIONAL NEEDS

Our Exceptional Needs Program supports people who have high and complex needs that are not met by existing services. Senior manager Shandy Arlidge says clients are often homeless or at risk of homelessness, and are dealing with a number of challenges such as mental illness, alcohol and other drug issues, unmanaged chronic diseases and/or fractured family connections.

“We offer a safe place to land in a society where exceptional needs clients are often the most vulnerable people in our community.”

The program is able to tailor support to the needs of the individual in areas such as:

- Supported accommodation – where people can build independent living skills and confidence.
- Community support – to ensure people are safely housed, their health needs are being met and opportunities for family and social connection are explored.
- Social engagement – which supports a sense of community and belonging and can be a major factor in living a more positive life.

ALL DAY EVERY DAY

DISABILITY SUPPORT

QUICK FACTS

- The Supported Residential Facilities (SRF) Under-65 Program is currently supporting 121 persons living independently or within an SRF.
- The program provides 600 plus hours of group support to clients with high and complex needs.

We are strongly committed to the inclusion of all people with an intellectual disability in our community. Our range of services includes accommodation, tenancy support, education, community support and respite for both children and adults. We work with people wherever they are in SRF or in community situations. Throughout all of our services, our consistent aim is to enable people to achieve their personal best through actively participating in decision making, choices and all activities of daily living. We also focus on supporting carers to engage with each other and in their communities, so they too have the support required to live their best-possible lives.

RIGHT: Our Mental Health Respite New Carer Engagement events have been very popular. The 2013 Christmas Party at Partridge House in Glenelg was booked out in three hours. More than 95 carers attended to enjoy the live jazz band, guitarist, great games and presents for all from Father Christmas.



YASMIN'S STORY: SPREADING HER WINGS

Meet Yasmin. She loves book shops, coffee and scones. For years, she had been longing to visit her mother in Tasmania. But it wasn't a simple trip — Yasmin is a Disability Accommodation resident who has Williams Syndrome and high levels of anxiety, so for a long time staff worried that a trip might be too much for her. However, last year Support Worker, Delia and Senior Worker, Simonne decided they would take up the challenge of assisting Yasmin to go and visit her mother.

After lots of planning and organising, an excited and nervous Yasmin was on a plane to Tasmania with Delia and Simonne. It would be the first time she had visited her mum there. When the trio finally arrived in Launceston, Yasmin was overjoyed at being with her mum.

Over the next few days Yasmin saw the kangaroos and birds, went shopping and discovered the Raspberry Farm which had beautiful gardens and great scones! There was also time for relaxing in front of an open fire, sharing stories and catching up.

While they were there they met up with another mother, Victoria and her son Max (not their real names). Max has Williams Syndrome, like Yasmin. Max was delighted to see that Yasmin looked just like him (people with Williams Syndrome have similar features) and chatted to her all night. Their mums had lots to talk about too. Victoria had been looking for someone to speak to for a long time about her concerns for the future and she found Yasmin's mum's insights to be very helpful. She finally felt like someone understood her situation, her worries and her fears. The women have made plans to keep in touch.

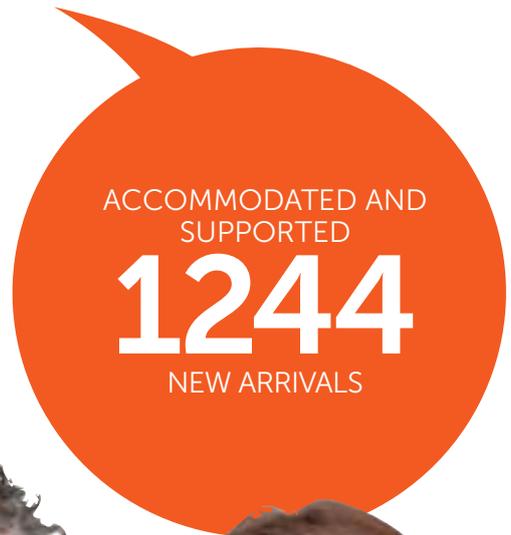
At the end of her adventure, Yasmin was very happy when two of her housemates came to pick her up at Adelaide airport. She saw their smiling faces and knew she was home!

Simonne says, "We are so glad we had the opportunity to support Yasmin with her trip. There were hurdles we faced but together we pulled it off and this to us was a success. At times people look at things and just put it in the too hard basket... when you have great support and team work there are ways you can get things to work."

ALL DAY
EVERY DAY



20
WELCOME
TO AUSTRALIA
CENTRE CLIENTS
EVERY DAY



ACCOMMODATED AND
SUPPORTED

1244
NEW ARRIVALS



ALL DAY EVERY DAY PROVIDING SUPPORT

GET SUPPORT

ABORIGINAL SERVICES

As we continue on our path to engaging with Aboriginal people more effectively, we have made good progress towards achieving the 27 strategies identified in our first Reconciliation Action Plan in 2012. Over the past year, we:

- Focussed on making our programs and activities accessible and relevant to Aboriginal people.
- Ensured that the AnglicareSA preferred-provider list now includes Aboriginal businesses.
- Actively engaged in events such as NAIDOC week and National Reconciliation Week.
- Sponsored two Aboriginal young people to participate in Youth Parliament.
- Strengthened our partnership with Port Adelaide Football Club on social issues and also joined with them and the Butterfly Movement in Souls4Soles – an initiative that provides new sporting shoes to Aboriginal children and young people in remote and very remote Aboriginal communities.
- Continued to provide support to the Stolen Sister Group that has been meeting at AnglicareSA for 12 years.
 - Supported and co-funded the St Francis Boy's Home Memorial.
 - Partnered with the Diocese of Willochra, Tauondi College and other significant stakeholders to renovate the Holy Trinity Church and Community Hall at Point Pearce.
 - Exceeded the employment target of 60 Aboriginal staff.

NEW ARRIVALS

We support asylum seekers, refugees and new arrivals through a range of services including accommodation, emergency relief, English classes, work experience, volunteer opportunities, friendship and integration into local communities.

WELCOME TO AUSTRALIA CENTRE

The Welcome Centre is an initiative of Welcome to Australia, providing support to asylum seekers, refugees and new arrivals through English classes, volunteer, work experience opportunities, friendship and emergency relief.

NEWLY-ARRIVED YOUTH SERVICE (NAYS)

The Newly-Arrived Youth Service (NAYS) works with young people and their families who have recently moved to Australia, connecting them with their new community. We work with families and services to strengthen the family unit and support both parents and young people in addressing issues that contribute to conflict, family breakdown, homelessness and other challenges. The service assists young people who are homeless or at risk of homelessness and works to improve engagement with work, education, training and the local community.

QUICK FACTS

- Accommodated and supported 1244 new arrivals, 858 people on bridging visas and 50 people awaiting the outcome of refugee status applications.
- 20 Welcome to Australia Centre clients every day.
- 51 Newly Arrived Youth Service clients (more than 100 per cent capacity).

BOOTS, BEAUTY AND BHUTANESE COOKING

AnglicareSA staff go above and beyond, like Bikram and Rosaria who are Newly Arrived Youth Service (NAYS) workers in the northern suburbs. Some young Bhutanese girls expressed an interest in having a kick around. Fortunately Emmanuel, a youth work student at NAYS has excellent soccer skills and experience and took on the job of training the girls. The girls began meeting up every Friday to develop their skills, with the support of the Football Federation of South Australia and dedicated program workers. NAYS was able to help them with transport, soccer balls, boots and other soccer gear.

A camp was arranged as a treat for the girls and as a wind up to the program that had been running for about eight months. Thirteen 12 to 18-year-old girls, along with workers and volunteers, travelled to Marion Bay where they walked on the beach, participated in a soccer clinic, cooked traditional Bhutanese food and had a delightful pamper session. Luckily, they had an accomplished Henna artist in their midst so they all came home adorned with beautiful designs on their skin!



64

ABORIGINAL STAFF
EMPLOYED

ALL DAY EVERY DAY PROVIDING SUPPORT

SUDANESE ENGAGEMENT PROJECT

The Sudanese Engagement Project is a partnership between AnglicareSA, the Anglican Church and St Columba College at Andrews Farm. The project has been developed in response to the growing needs of the Sudanese community which is a newly-emerging South Australian community of about 5000 people, predominantly from a refugee background.

Through this project, we work with local communities to identify, and help address, the needs

and aspirations of the Sudanese community. There is a particular focus on creating community connection by providing social opportunities and activities for Sudanese children and youth in the local area. We also work on linking individuals and families into existing AnglicareSA and other services.

LOSS AND GRIEF COUNSELLING

AnglicareSA provides South Australia's only specific loss and grief counselling service and we also provide training for other interested groups. The counselling service, where participants pay what they can afford, operates from Kent Town, Salisbury and Morphett Vale.

This year we were able to expand our service to focus on supporting children.

We created a special room for children's counselling at our Kent Town office and also established a new support group for young participants from the Star Bear children's bereavement camp.

Star Bear and Star Bound are free weekend camps for children and young people who have lost a parent, sibling or other significant person. At the Star Bear and Star Bound camps, participants meet peers who have experienced grief and loss and they also learn that it's okay to cry, but it's also okay to have fun.

LIVING BEYOND SUICIDE

Individuals and families bereaved by suicide can often feel shock, grief and intense sadness. Sometimes, there's also a feeling of shame and they can feel reluctant to confide in their friends or family. That's why we offer the Living Beyond Suicide program, providing a telephone support line from 10am to 10pm, seven days a week, as well as support groups, in-home visits and counselling. We now reach 30 per cent of people affected by suicide in South Australia.

LOSS AND GRIEF

QUICK FACTS

- 107 people supported through Living Beyond Suicide (an increase of 49 from last year).
- 484 Loss and Grief counselling appointments provided.
- 70 children and young people participated in Star Bear and Star Bound bereavement camps, all made possible through the support of 130 registered volunteers.

484

LOSS AND GRIEF
COUNSELLING
APPOINTMENTS
PROVIDED

70

CHILDREN AND
YOUNG PEOPLE
PARTICIPATED IN
STAR BEAR AND
STAR BOUND
BEREAVEMENT
CAMPS

ALL DAY
EVERY DAY

GET SUPPORT

107

PEOPLE SUPPORTED
THROUGH LIVING
BEYOND SUICIDE



WE SUPPORTED
2000
HOMELESS CLIENTS

7471
HOUSEHOLDS
WERE ASSISTED



EMERGENCY RELIEF

It doesn't take much to go from surviving to living in poverty – sometimes one crisis is enough. AnglicareSA is there to provide food, clothing, advice and support and to advocate for people in their time of need. We provide emergency relief and assistance at five sites across metropolitan Adelaide. We also support Anglicare Willochra to provide emergency relief at Point Pearce on the Yorke Peninsula.

QUICK FACTS

- Nine staff and 205 volunteers assisted 7471 households. They made 11,820 visits and provided 1206 overnight parcels.

Mrs A's Story

Mrs A (*not her real name*) came into the Magdalene Centre seeking assistance for her family. She had heard that AnglicareSA could assist with glasses and she said that her four-year-old son had recently broken his. In talking to a trained volunteer, Mrs A said that her son had been born at 26 weeks gestation and, as a result, he has numerous health issues including cerebral palsy and epilepsy. He had broken his glasses during a recent epileptic fit.

Mrs A went on to say that her husband had recently left, due in part to the pressures of having a disabled child. She said that her husband had always taken care of the family's finances. She was now on Single Parent payment and was struggling to cope.

Mrs A was given the option of seeing someone who could help her understand her financial situation and draw up a budget. With the help of her Budget Counsellor, she arranged for her rent and utility costs to be paid via Centrepay – avoiding the 'bill shock' that can come with larger than expected bills. She applied for concessions on her electricity bill and was referred to the Pro Bono Legal Clinic on site to assist with Family Court matters.

Mrs A was assisted with new glasses for her son but left AnglicareSA with much more – the feeling that she was 'back in control'. She said she felt more confident in managing her finances and much more positive about herself.

MONEY MANAGEMENT

We have 21 staff working across metropolitan Adelaide and the Eyre Peninsula to provide 14 financial management programs. These include 'Money Minded', a free financial education program delivered in partnership with ANZ Bank, which helps people to make informed decisions about using and managing their money. There's also 'Saver Plus', a matched savings program that assists people on lower incomes to develop a saving habit, build assets and improve financial capability. Participants set a savings goal and receive support and education to help them achieve it. When they reach their goal, ANZ Bank matches their savings, dollar for dollar, up to \$500.

These, and other financial management programs like the 'No Interest Loan Scheme' and the award-winning 'Financial First Steps' for new parents, combine with our other services to provide a holistic approach to supporting people to take control of their future.

HOMELESSNESS

Homelessness can take many forms, from 'couch surfing' and staying with friends and family, sleeping in cars or rough-sleeping in parks or public land. AnglicareSA staff work in advocacy for people experiencing homelessness and support them to find access to alternate accommodation. We also focus on intensive tenancy support so people can retain their existing house and avoid homelessness.

QUICK FACTS

- This year our homelessness client numbers have more than doubled. We supported 2000 clients.
- Of those clients 20 per cent were Aboriginal.
- Some of them were children.

DRUG DIVERSION

South Australian Police refer young people and adults for support and information to reduce substance and/or alcohol abuse. The free and confidential harm-minimisation program diverts minor drug offenders from the criminal justice system. It aims to help users identify and address the impact of drugs on their life. It empowers participants to make safe choices and to take responsibility for their health.

ALL DAY EVERY DAY HOUSING SUPPORT

AnglicareSA Housing is more than just bricks and mortar – it's a home, with support to maintain the home and tenancy and encouragement to become an active member of the local community.

TIER 1 SUCCESS STORY

We are proud to announce that this year, AnglicareSA Housing was registered as a Tier 1 Housing Provider by the National Regulatory System for Community Housing. This reinforces our position as one of the leading providers of Community Housing in South Australia.

Australia's new National Regulatory System for Community Housing aims to ensure a well-governed, well-managed and viable national community housing sector that meets the housing needs of tenants and provides assurance for government and investors.

AnglicareSA Housing has always been committed to providing the best-possible service to our community and this is important recognition of our work. Tier 1 identifies AnglicareSA Housing as being a large scale provider with long term plans to grow our number of homes in areas of highest need. It also clearly defines our ongoing obligation to improve on our service to our tenants by:

- Being fair, transparent and responsive to tenants.
- Maintaining all our properties to appropriate standards.
- Contributing to the community as a whole and partnering with

other organisations to promote community housing.

- Continuously improving our business processes to support the services and our tenants.
- Acting with integrity and honesty at all times.
- Being as efficient and effective as possible.
- Ensuring we have the finances to maintain our services to the community for many decades to come.

QUICK FACTS

- AnglicareSA Housing supported 507 tenancies, both individuals and families.
- A tenant of our homeless accommodation has now been approved for a home loan via HomeStart and will be moving into a her own property.
- One group of our older tenants at Campbelltown obtained a grant for computers and now have regular computer training in their community room.

AFFORDABLE ACCOMMODATION

Through AnglicareSA Housing, we manage and maintain more than 200 homes located across the metropolitan area to provide long-term accommodation for people on low incomes. We also have a number of housing options for older people who are on low incomes and who may be at risk of homelessness.

- Aged Pensioners' Independent Homes (APIH) – One and two-bedroom social housing for people aged 55 and older, or Aboriginal and Torres Strait Islander peoples who are 45 and older, who are on a low income.
- Laura and Alfred West Cottage Homes (LAWCH) – LAWCH is an independent not-for-profit housing provider administered by Anglicare SA Housing Limited. and provides affordable accommodation to people who are on a low income.

This year, a sense of community has been fostered in the 55 plus groups by activities and information sessions, arranged by our community development worker in partnership with other stakeholders.

Other program homes managed by AnglicareSA include the Supported Tenancies and the Exceptional Needs Housing (ENH) programs. Supported Tenancies provides a housing-focused service to people who are homeless or at risk of homelessness. Through this program, we support tenants to retain their tenancy and assist those who are experiencing homelessness to find appropriate, safe and affordable housing.

ENH provides outreach services to clients with chronic and complex needs. Most are homeless or at extreme risk of homelessness, have a dual diagnosis including psychiatric and other disabilities, as well as alcohol and other drug issues. Due to their complex needs, these clients may not readily access mainstream support. Tenants, through our community development officer, are encouraged to join training programs such as Financial Literacy. We build a sense of community and support through events such as morning teas with tenants in cluster groups, along with guest speakers to discuss items like home security options and potential home ownership pathways.



SUPPLIED MORE THAN
\$12,000
WORTH OF CLOTHING
& HOUSEHOLD GOODS

TENANTS' INFORMATION AND ADVOCACY SERVICE (TIAS)

QUICK FACTS

- Our Tenants' Information and Advocacy Service (TIAS) advocated for more than 3760 people. We saw a significant rise in both enquiries and attendances at tenancy hearings.

AnglicareSA's TIAS is a free, state-wide and independent service which provides information, advice and advocacy to low-income tenants in private rental, community housing or public housing who have a problem with their tenancy or landlord or face eviction. TIAS staff also provide community education, outreach support and referrals to other services.

PROPERTY SERVICES

Our Property Services provided supplies across a range of areas such as recycle shops, refugee housing and other AnglicareSA programs for those in urgent need. This year we:

- Cleaned more than 840 properties.
- Completed 580 deliveries of essential (new and second-hand) household furnishings, general household items and food parcels (particularly to the Refugee program).
- Picked up 420 donations of household materials and recycled them to various programs.
- Supplied more than \$12,000 worth of clothing and household goods through Emergency Assistance vouchers.

PICKED UP
420
DONATIONS
OF GOODS



ALL DAY EVERY DAY RECEIVING YOUR SUPPORT TO GIVE SUPPORT

AnglicareSA supports more than 55,500 people each year through our diverse programs. We rely on the support of donors, including people who donate their time, money and expertise. As the biggest social-services provider in South Australia, AnglicareSA continues to be a voice for people who are disadvantaged — speaking to media, at conferences and to the wider community.

GARY'S STORY: THE DAY I WENT RIDING FOR AUTISM

The indefatigable Gary Ferguson, father-in-law of our Autism-Specific Early Learning and Care Centre manager Sarah Ferguson, cycled 2000km and raised more than \$6000 for AnglicareSA's autism program. Gary, his wife Chris and their support team Yve and Charlie rode their bikes and shook the tin all around South Australia and raised awareness about autism and the need to be kind and accepting. Gary and the team were overwhelmed by the kindness and generosity they experienced on the ride.

"A lot of the people who spoke to us and gave a donation have a connection to autism in their family. It's been a real bonding experience", Gary said.



"Nearly every caravan park gave us a discount or free sites and we put any money we saved into the box. That's quite a considerable amount."

There was also a special donation after Gary found a woman's purse on the side of the road just outside Wilmington. "We looked inside and tracked her down. She'd gone about 100km when she realised she'd left it on the roof of the car, so she turned

around and we met in Melrose. She gave me a \$50 donation!"

There was a double celebration on the day of his return – it was also Gary's 72nd birthday.

We are blessed to have people who think of AnglicareSA when they want to help out the community. Our thanks to Gary and to everyone who supports our work.

COMMUNICATIONS

This year, we refocused the way we speak to the wider community through a brand-new website and a Facebook site, marking our entry into the world of social media.

Our website is now more accessible, intuitive and disability friendly and donating to AnglicareSA has never been easier with quick donations made online. The website redesign has supported the gradual rollout of redesigned brochures and other collateral, reflecting our ever-evolving organisation while staying true to its heritage.

We joined Facebook in November and celebrated more than 500 fans 'liking' our page by the end of the financial year. Social media has been

an opportunity to publicise free events for clients to attend, share media appearances and publicly acknowledge our staff, volunteers and donors for their support.

AnglicareSA featured as a leading media commentator throughout the year. CEO Peter Sandeman has made regular TV, radio and print appearances including a national appearance on the ABC's *Four Corners* program 'The End of the Line' about the end of car manufacturing in Australia. He has also been featured locally on commercial and public radio and in newspapers.

Our staff, volunteers, clients and supporters did not hesitate in coming forward to support the work of

AnglicareSA, featuring in local and state wide media. Brothers Simon and Richard Bryant appeared on page one of *The Sunday Mail* as unofficial ambassadors for AnglicareSA's pilot suicide-prevention program, 'A Cry For Help', one week before our gala fundraiser The Archbishop's Cathedral Banquet which was held in St Peter's Cathedral.

At the banquet, nearly 300 people raised \$127,000 and were entertained by performers from State Opera.



DONATE & SUPPORT

MORE THAN
500
FACEBOOK FANS

Our staff, volunteers, clients and supporters did not hesitate in coming forward to support the work of AnglicareSA.

ALL DAY
EVERY DAY



Who is AnglicareSA, what do we do, what do we stand for, what motivates us and what is our vision for the future?

LEADING WITH RESEARCH

Our research helps us identify how best to respond to needs and issues in ways that enhance dignity and integrity and promote social justice. In February 2014, we joined with Flinders University to relaunch the Australian Centre of Community Services Research (ACCSR). Formally launched by the Minister for Communities and Social Inclusion, the Hon. Zoe Bettison, the centre fosters research to enable social equity, social change and social service innovation.

In its first six months of operation, the centre has:

- Hosted a series of highly successful Research to Practice seminars.
- Secured four funded-research projects worth \$90,000.
- Finalised the evaluation of AnglicareSA's Generate program.
- Undertaken the regular Turn Away Census and Rental Affordability Snapshot with AnglicareSA and the Anglicare network respectively.
- Commenced further research projects, including an investigation of the spiritual needs of people in residential aged care, undertaken with Flinders University's School of Nursing and Midwifery.

Other research achievements include:

- The endorsement and roll-out of a four-pronged comprehensive evaluation framework.
- Approval of nine external ethics applications.
- Ongoing partnership with four federally funded Australian Research Council Linkage projects (two each with The University of Adelaide and Flinders University).

GOVERNANCE

Anglicare SA Ltd. and Anglicare SA Housing Limited. are each governed by volunteer boards which meet bi-monthly. We thank the members of the Board for donating their time and expertise.

Members of the governing body are elected by the Synod of the Diocese of Adelaide, appointed by the AnglicareSA council, the Diocesan council, and appointed by the Diocese of Willochra and the Diocese of The Murray. The Archbishop of Adelaide, the Most Reverend Dr Jeffrey Driver, is president of the Board. The members of Anglicare SA Ltd. are the members of the Synod of the Anglican Church in Adelaide.

OUR ORGANISATION

- **Our vision:** Justice, respect and fullness of life for all
- **Our service pillars:**
 - > Positive ageing.
 - > Strengthening vulnerable and disadvantaged individuals, families and communities.
 - > Supporting social and affordable housing.
- **Our values:**
 - > Integrity.
 - > Compassion.
 - > Stewardship.
 - > Equity.
 - > Servant Leadership.

This year was a big one for our organisation. We launched our strategic plan which sets out our organisation's direction and goals until 2018. To support the achievement of those goals, we instituted a 'one AnglicareSA' approach, starting with a new integrated organisational structure and a new set of values and behaviours.

Amongst other changes, we established a Business Development Unit, driving the impetus for a sustainable future through developing new business opportunities, expanding existing business, managing and driving tender applications and refining our business practices. We implemented a renewed focus on governance, quality and risk management – providing enhanced expertise in clinical and social care governance, achieving Australian Service Excellence Standards Accreditation, significantly reducing risk and rolling out a new online RiskMan system.

ALL DAY EVERY DAY FOR ALL OF US



OUR STAFF

"The key to our success is our people. We believe that everyone needs a sense of purpose, deserves dignity, and should have pride and satisfaction in what they do. We demonstrate our beliefs in the way we treat each other and by the example we set for one another, as reflected in the AnglicareSA values."

Residential Aged Care North senior manager Rosie Francis, says.

QUICK FACTS

- 250 individual development programs.
- 95 accredited vocational training students, from Certificate III to Diploma level.
- 80 student placements.
- 429 staff, volunteers and Church members participated in two-day workshops, Developing Respectful Service Responses in Working with Aboriginal People.

We have 1600 caring and committed employees making a positive difference all day every day in the lives of South Australians.

An Employee Culture Survey revealed the extraordinary dedication and passion of our staff and provided a wealth of ideas and positive suggestions for making 'one AnglicareSA' even better. The results have helped shape current and future initiatives including a new set of values and behaviours and the development of a strategic internal communications plan.

We celebrated the wonderful work of our staff with new AnglicareSA Awards and Service Recognition programs. Our employee wellbeing program provided flu protection and helped our staff to eat healthily, quit smoking and get fit.

We embraced technology with a new Scout Recruitment program and an E3 online learning system which will enable all of our employees to easily access consistent, high quality training from any location.

We have seen a positive shift in the culture of our organisation and how we build relationships with Aboriginal people, families, communities and service providers. This has resulted in an increased demand for our services from the Aboriginal community and improvements in how we work alongside Aboriginal people, families, communities and service providers. We've already exceeded our 2016 target for Aboriginal employees, with 64 Aboriginal staff members now working across AnglicareSA programs.

We designed and implemented an Aged Care Traineeship Program for Aboriginal people in Residential Aged Care, with five trainees commencing in June.

80

STUDENT PLACEMENTS

95

ACCREDITED VOCATIONAL TRAINING STUDENTS

250

INDIVIDUAL DEVELOPMENT PROGRAMS

OUR VOLUNTEERS

Our 632 volunteers provide a fantastic range of support for many of our services. Their contribution to AnglicareSA is invaluable and we are so grateful for each and every one of them.

You will find our volunteers helping to provide many of our services including aged care, catering, child care, disability support, refugee assistance, food distribution, transport, emergency assistance, youth work, opportunity shops, fundraising and as trained mentors for the children and young people in our Star Bear and Star Bound camps.

EMMA'S HARD WORK IS RECOGNISED



One of our long-serving volunteers, Emma Gurd, took out several awards at the Aged and Community Services awards night in June. Emma won the Volunteer of the Year award and she was also a joint winner in the overall Individual of the Year. Then, as a bonus, Emma won the door prize! Emma's award submission, written by AnglicareSA staff, demonstrates the caring attitude and dedication that so many of our volunteers have – we thank each and every one of them. Congratulations Emma.



ALL DAY
EVERY DAY

"Emma is one of the longest-serving volunteers at Peppertree Fashions. Emma is dedicated to her role and she has been volunteering for three days each week since the beginning of her volunteering career in 1988. Her reliability and dedication is something special and it ensures that community members living in the City of Salisbury can count on coming into Peppertree Fashions, knowing that there is always stock available to choose from. Emma always has a friendly and helpful attitude to each and every one of the shop's customers."

"Clients from AnglicareSA's Emergency Assistance program are regular patrons of Peppertree Fashions. Many of them are in desperate need for clothing and household goods. Some of the customers are elderly people who require warm clothes and extra blankets. Emma has a wonderful manner with all customers. She is non-judgemental and she treats people with dignity and respect. We know that many clients can be embarrassed and find it difficult to ask for help but Emma makes everyone welcome and she is always willing to go beyond the call of duty and assist with all enquiries."

ALL DAY EVERY DAY FOR ALL OF US



MISSION AND ANGLICAN COMMUNITY ENGAGEMENT

AnglicareSA is part of the Anglican Community which supports our work in various ways as we work together for the wellbeing of the wider community of South Australia. The aim of our Mission and Community Engagement team of this area of AnglicareSA's daily life is to connect with every other aspect of the Anglican Community for the benefit of the wider community we serve.

PASTORAL CARE

We have specialist Chaplains supporting faith communities in our six residential aged-care sites. We also provide pastoral care for staff and volunteers for personal or work-related reasons.

THEOLOGY AND SPIRITUALITY

We have been working with St Barnabas Theological College to develop DVD and course materials on Anglicanism for Anglican schools and our staff. The results of this work are nearing completion and will be released soon.

We also provided many opportunities for sharing and reflection including the AnglicareSA Singers, Anglicare Sunday, our Annual Reflection Service and Diverse Stories: One Hope, a parish seminar which included stories from Aboriginal, Asian and African perspectives.

PARISH COMMUNITY ENGAGEMENT

We work with parish leaders and other AnglicareSA staff to plan and develop community based projects. The Parish Community Engagement Fund provided grants to the Little Chad's Outreach Group at St Chad's Fullarton, Chinese Community Outreach through St Luke's Whitmore Square Adelaide, Feeding the Hungry Sunday Meal through Holy Cross Elizabeth, Café and Family Program at Aggies Op Shop, St Augustine's Unley.

The Community Friendship Group for clients of Northern Home Care at St Catherine's Elizabeth Downs has continued to operate and a new Community Friendship Group at St Aiden's Payneham has been formed. This is a good example of what parishes can do to support their communities in simple and significant ways.

There is a new emphasis on developing Covenants with parishes based on the biblical idea of promise and faithfulness. A Covenant for St Mary's was signed in January 2014, representing the growing together of the St Mary's Picket Fence and Project Centre Programs with AnglicareSA support. We are now developing Covenants for The Magdalene Centre partnership with three parishes which has been operating since 1993 as well as a new focus on partnership with Holy Cross, Elizabeth and the Playford Ministry Cluster.

AnglicareSA is actively involved in the Church in Society Ministry Unit of the Diocese of Adelaide through its regular meetings and networks including the Anglican Refugee Network, Anglican Opportunity Shop Network, Anglican Emergency Assistance Network and the Anglican Ecumenical Network.



ALL DAY EVERY DAY FOR ALL OF US



THE POWER OF COMMUNITY

Its stone walls and tin roof have provided a place of celebration and a place of ceremony for the Point Pearce community since 1936.

However, for the past couple of years, the tiny church and the community hall were starting to look all of their 70-plus years.

That's why the Point Pearce Community Council, Tauondi College, the Anglican Diocese of Willochra, Marshall and Brougham Constructions, the Construction Industry Training Board, the Master Builders' Association of South Australia and AnglicareSA have come together to work on the project.

Its title, the Point Pearce Community Development Partnership, perfectly describes the commitment to teamwork made by these individuals and organisations.

Local people have achieved qualifications in construction to work on the project and everyone is welcome to join in and help.

Kaylene O'Loughlin grew up in Point Pearce and she has been on site every day to watch work unfold on the buildings, as well as pitching in with a paintbrush.

"I feel like I want to cry of happiness, seeing this," Kaylene says.

"I've been working on this for two years, working with AnglicareSA and Andrew Marshall to get all the voluntary work organised."

Kaylene says the church and community hall have a rich history in Point Pearce.

"Growing up here as a child, this place was so full of life. This is about respecting the culture. We hold funerals in the hall and sometimes we could have two a week, in a month it could be one every week and you are continuously coming home to bury your mob," she says.

Kaylene says there's a real sense of pride about the project.

"I said, 'You fellas don't know how proud you're going to feel every time you see this hall and think: I was a part of this'. It's the younger generation that's putting back in."

"Everyone is still proud of their Mission. For everyone still living at Point Pearce they are keeping it alive for us."

Stage one of the project includes repairs to the church and hall, built with local limestone, a new roof for the storage shed, painting and new toilet facilities. Stage two and three will allow for landscaping and park benches at the hall and in the nearby cemetery.

Tauondi College senior lecturer Tony O'Rielly says the project has wide-ranging benefits.

"We're providing the labour and, at the same time, giving our students accredited units of competency, making them job ready," Tony says.

He echoes the feeling of pride the project's bringing to everyone who is involved.

"In five and 10 years' time it's still going to be there – it's a legacy. You can see it, it's tangible and it's something you can walk away and feel proud of."

Marshall & Brougham Constructions director Andrew Marshall says the restoration is something everyone can take part in.

"It's something everyone can have a go at, whoever wants to volunteer, we find them a job," Andrew says.

"A simple renovation project is now providing an opportunity that has been embraced by locals and will be beneficial for the community both during and after the project."

Graham Rowe, supervisor with the Construction Industry Training Board's Aboriginal Workforce Development Initiative says working on the church



and community hall could be a stepping stone to a career in the construction industry.

"If people have an aspiration to get into construction this is a foot in the door for them – it's a lifelong career if they want to go into it," Graham says.

"It's great to see people coming on board."

AnglicareSA Aboriginal Services director Sonia Waters says she is delighted that the frequently-used spaces of cultural and spiritual significance at Point Pearce will be restored for the benefit of the whole community.

"The Diocese of Willochra responded to the call from community members that both sites were in desperate need of restoration," Sonia says.

"A team of passionate and dedicated people with a shared interest in restoring and breathing new life into these historic and iconic community spaces have pooled their resources and, together, we are working in genuine partnership to achieve this common goal.

"This is a fantastic example of partnering to support a community-led initiative."

Stage one of the project was completed with an official ceremony and celebration on June 25.

FINANCIALS

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2014

	2014	2013
	\$	\$
REVENUE		
Revenue	116,060,388	103,872,791
Other income	2,108,976	1,464,386
TOTAL REVENUE	118,169,364	105,337,177
EXPENSES		
Employee benefits expense	78,156,863	76,470,821
Depreciation and amortisation expense	5,513,711	5,022,850
Property costs	7,876,837	9,826,713
Travel and motor vehicle costs	3,809,538	3,249,229
Repairs and maintenance	2,162,750	2,931,935
Materials	2,284,712	921,076
Inventories	1,268,612	1,624,128
Food supplies	2,533,997	2,700,540
Subcontract payments	6,805,680	1,705,129
Finance costs	610,961	1,103,149
Other expenses	2,634,542	2,549,025
TOTAL EXPENSES	113,658,204	108,104,595
Operating Surplus / (Deficit)	4,511,160	(2,767,418)
Capital grant	2,056,958	1,300,000
SURPLUS FOR YEAR	6,568,118	(1,467,418)
OTHER COMPREHENSIVE INCOME		
<i>Items that will not be reclassified subsequently to profit or loss</i>		
Revaluation changes for property, plant and equipment	10,447,510	4,141,120
<i>Items that will be reclassified to profit or loss when specific conditions are met</i>		
Net fair value movements for available-for-sale financial assets	695,771	1,230,058
TOTAL OTHER COMPREHENSIVE INCOME	11,143,281	5,371,178
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	17,711,399	3,903,760

Statement of Financial Position
For the Year Ended 30 June 2014

	2014	2013
	\$	\$
ASSETS		
Current Assets		
Cash and cash equivalents	13,666,351	17,820,748
Trade and other receivables	2,533,116	5,316,372
Inventories	214,536	220,849
Current tax receivable	183,047	439,509
Other assets	2,417,924	1,744,767
Total Current Assets	19,014,974	25,542,245
Non-Current Assets		
Trade and other receivables	1,261,155	160,440
Financial assets	8,572,593	6,951,885
Property, plant and equipment	163,268,564	153,128,544
Total Non-Current Assets	173,102,312	160,240,869
TOTAL ASSETS	192,117,287	185,783,114
LIABILITIES		
Current Liabilities		
Trade and other payables	7,431,019	6,334,146
Borrowings	37,431,366	30,146,485
Short-term provisions	209,691	35,000
Employee benefits	4,887,973	6,011,162
Other financial liabilities	6,987,955	8,405,704
Total Current Liabilities	56,948,003	50,932,497
Non-Current Liabilities		
Borrowings	1,021,021	20,336,592
Employee benefits	2,540,883	618,045
Total Non-Current Liabilities	3,561,904	20,954,637
TOTAL LIABILITIES	60,509,907	71,887,134
NET ASSETS	131,607,380	113,895,980
EQUITY		
Reserves	47,643,927	36,424,666
Accumulated surplus	83,963,453	77,471,314
TOTAL EQUITY	131,607,380	113,895,980

FINANCIALS

Statement of Cash Flows For the Year Ended 30 June 2014

	2014	2013
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from residents and other users (including government funding)	112,468,754	101,359,968
Payments to supplies and employees	(107,290,450)	(103,758,139)
Receipts from donations and fundraising	2,362,921	1,596,130
Net cash provided by (used in) operating activities	7,541,225	(802,041)
CASH FLOWS FROM INVESTING ACTIVITIES		
Proceeds from sale of property, plant and equipment	0	8,392,243
Proceeds from sale of investments	778,890	477,151
Purchase of property, plant and equipment	(5,206,221)	(8,466,843)
Purchase of financial assets	(1,703,827)	0
Receipts from rent, investment interest and other distributions	5,293,363	3,111,669
Net cash used by investing activities	(837,795)	3,514,220
CASH FLOWS FROM FINANCIAL ASSETS		
Receipts from resident loans	15,613,685	8,328,339
Repayment of resident funding loans	(6,544,980)	(4,697,793)
Finance costs	(610,961)	(1,103,149)
Proceeds from borrowings	0	1,075,316
Payment of borrowings	(19,315,571)	0
Net cash used by financing activities	(10,857,827)	3,602,713
Net increase (decrease) in cash and cash equivalents held	(4,154,397)	6,314,892
Cash and cash equivalents at beginning of year	17,820,748	11,505,856
Cash and cash equivalents at end of financial year	13,666,351	17,820,748

Programs fully funded by AnglicareSA

	Total Expenditure
	\$
<i>Star Bear/Star Bound</i> - Loss and Grief Camps for children and young people	79,220
<i>Loss and Grief Centre</i> - Counselling services	92,689
<i>Star Burst</i> - Loss and Grief Counselling for children	42,945
<i>Generate</i> - Supporting generationally unemployed youth to find employment	176,304
<i>Food Barn</i> - providing lunch for 80 vulnerable people each day	129,216

Programs partially funded by AnglicareSA

<i>Emergency Assistance</i> - providing emergency food and financial assistance	103,901
<i>St Mary's/AnglicareSA</i> - providing lunch, community garden, men's shed, computer classes and other community programs	148,615
<i>Magdalene Centre</i> - providing community development programs, financial budgeting and counselling, op shop for those in need	119,025



INDIVIDUAL DONORS

We rely on the generosity of our individual donors to provide a number of services to South Australians. This year, the support of individual donors has enabled us to provide camps for grieving children, emergency relief for people struggling through winter and Christmas and to develop 'A Cry For Help', a program which will provide support to individuals and their families after an attempted suicide.

HIGHLIGHT

One very generous donor, in response to media coverage about the struggles in Adelaide's northern suburbs, made a donation to assist AnglicareSA's work in this area. This donation enabled our Food Barn, which provides about 100 free lunches every day to those in need, to buy a new commercial grade oven.

HOPE PARTNERS REGULAR GIVING

Our Hope Partners, through their monthly pledges, provide essential and reliable funds which allow us to continue to run our programs which rely solely on donations. Regular giving is valuable as it allows us to plan for the future and, in the case of emergency assistance, purchase exactly what is needed, often at better prices than individuals could secure.

TRUSTS AND FOUNDATIONS

We are very fortunate to be recipients of donations from various philanthropic trusts and foundations. These donations and grants allow us to go above and beyond in the work that we do in the community.

CORPORATE SUPPORTERS

South Australian businesses support us in a variety of ways, such as financial donations, corporate volunteering, sponsorship, event participation, workplace giving, donation of goods and more.

FUNDRAISING EVENTS

This year saw the introduction of a new major fundraising event – The Archbishop's Cathedral Banquet. This event was a black tie dinner held at St Peter's Cathedral and it launched the fundraising appeal for AnglicareSA's 'A Cry for Help' program. The event was very successful and it would not have been possible without the support of all involved including the Archbishop's Appeal committee, the sponsors, the auction donors, the International College of Hotel Management, the speakers, the volunteers and, of course, everyone who attended and supported this unique and incredible event.

ANGLICAN COMMUNITY

We are constantly overwhelmed by the support of schools and parishes around Adelaide, and the past year was no exception. At Christmas and in winter we saw a large number of schools and parishes arranging collections of food and gifts which were then distributed through our emergency assistance centres to vulnerable people in our community.

HIGHLIGHT

We were fortunate to be approached by a young student from Pedare Christian College named Eloise, who instead of presents for her ninth birthday requested blankets, socks and underwear for the AnglicareSA Winter Appeal. Eloise's selflessness and generosity blew us away and she presented us with hundreds of items for South Australians in need.



BEQUESTORS

We greatly appreciate the generosity of all supporters who have considered AnglicareSA in their Will, and we sincerely thank their families for their support. Bequests, as a final act of selflessness and generosity, are extremely valued and enable AnglicareSA to invest and plan for the future.



DONOR ACKNOWLEDGEMENTS

DONATE & SUPPORT

The board, management and staff of AnglicareSA would like to sincerely thank every person and organisation who has supported our work during the past year – we couldn't do it without you.

We would in particular like to acknowledge the following major contributors.

CORPORATE SUPPORTERS

Advanced Australian Packaging
Archer & Holland
Attorney General's Department
Aussie
Australian Migration Options
Bankwest
Battery World
Bowden Group
Chemplus
City of West Torrens
Clarke the Jeweller
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Contours Face & Body Clinic
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Women's & Children's Health Network
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St Peter's College Mission Guild



YOUR
DONATIONS
SUPPORT OUR
PROGRAMS

AnglicareSA is an agency of the Anglican church, bringing hope to the South Australian community.

ANGLICARESA

18 King William Road
North Adelaide
South Australia 5006

T 08 8305 9200
F 08 8305 9211
W anglicaresa.com.au

