

AnglicareSA Disability and Wellbeing Therapy Services:

What we bill for

Thank you for choosing AnglicareSA Disability and Wellbeing Therapy Services. Please see the information below about the variety of services we provide to you, your child, and family as part of our holistic service. We provide both face-to-face services and important non-face-to-face supports. All of the services we provide you will be billed at the hourly rate for the time taken, with the exception of non-labour travel which is based on kilometres travelled.

Therapy Services

Prices for all therapy services are aligned to the NDIS price guide and charged at the below hourly rates in 15-minute increments, except for services in remote areas, where an additional loading applies in line with the NDIS price guide. Please note that charges are dynamic and if a session exceeds the scheduled time you will be charged appropriately for the time taken. Our current hourly rates are:

Therapy Services	Hourly rate
 Allied Health Assistant	\$101.00
 Developmental Educator, Occupational Therapist (OT), Speech Pathologist (SP)	\$193.99
 Behaviour Support	\$232.99

Session preparation and notes

For therapy services, we will automatically allocate a minimum 15 minutes of session preparation and clinical note time. If you have requested a session summary and the therapist has the capacity to do this, this will be charged additionally for the time taken to prepare and send this to you.

Travel

Our team can travel to you to provide supports and services in a location most convenient in the community, such as home, school, or childcare. However, there are additional costs involved in providing mobile services. Where possible, we will minimise travel costs for you by efficient scheduling of our team within the community.

If you book a support to be held at your choice of community location in metropolitan Adelaide, you will be charged for the therapist's travel time, up to a maximum of 30 minutes per appointment, each way at the 50 per cent hourly rate as the service being provided. For regional services, up to 60 minutes of travel, each way may be charged at the 50 per cent hourly rate as the service being provided. Flat rates or travel 'by quote' may be negotiated, depending on circumstances. You will be charged for the travel non-labour costs (running costs of the vehicle) at a rate of \$0.99 per km.

Location	Travel time charged (each way)	Rate	Notes
 Metropolitan Adelaide	Up to 30 minutes per appointment	50% of the hourly rate of your service	Charged for therapist travel time each way
 Regional Areas	Up to 60 minutes per appointment	50% of the hourly rate of your service	Charged for therapist travel time each way
 All locations	Per kilometre	\$0.99 per km	Covers vehicle running costs

Cancellations

We may charge 100 per cent of the agreed fee for the scheduled session and travel if you cancel your service at short notice which is less than two business days notice. If you need to cancel a session, please discuss with your therapist if any non-face to face services may be beneficial in that time. Repeated cancellations may mean we need to pause your services to allow another customer to access the time slot and a discussion with you to reschedule to a more appropriate time.

Other non-face-to-face billable Therapy Services

Type of service	Examples
Meetings	– school, kindergarten, or childcare meetings with your child's education team to ensure strategies are appropriately developed and implemented – stakeholder meetings with day options, employment services, or medical teams – meetings with your wider team, e.g. psychologist, education department SP or OT, support coordinator – correspondence with DHS restrictive practices authorisation unit
Internal case conferences or consultations	– knowledge sharing with a differently experienced clinician, e.g. specialised mealtime, toileting or technology support – discussion of joint goals – planning for joint therapy sessions – information gathering from stakeholders
Letters	– written communication to your team. This might include information sharing, referral letters (with your consent), or support letters to support you to advocate for support you may be entitled to
Assessments	– standardised assessment scoring and reporting e.g. developmental assessments, functional capacity assessments, functional behaviour assessments, and data analysis
Programs	– mealtime management and toileting plans – home program therapy activities – allied health assistant support

Type of service	Examples
Reports	– goal achievement reports – filling out NDIS-requested paperwork – writing and reviewing reports – risk assessments, e.g. restrictive practice risk assessment – behaviour support plan summary documents, fade-out plan progress report
AAC customisation	– communication device customisation, e.g. Proloquo2go, PODD – vocabulary adjustment and adaption
Development of Resources	(This might also be called “Low-Cost AT”) – visual schedule – social story – yoga cards – emotional regulation charts
Working with Suppliers	– organising trials – discussing equipment suitability and capability – discussing and booking repairs – completion of trial request paperwork/forms – ordering equipment and consumables
Research	– researching equipment options for you – researching best practice approaches for rare conditions – researching best support strategies, and replacement items to suit your unique presentations – reviewing past reports
Emails and phone calls	– email/phone summary of session/intervention plan – email to school, hospital, support workers etc – liaison with LAC’s and support coordinators regarding NDIS plans, goals, or funding – referrals to alternate services – information gathering (family, suppliers, educators, external providers)
Support for applications	– Centrelink Carer Payment forms – Disability Parking Permit forms – Companion Card forms
Quality assurance of reports	– Positive Behaviour Support Plan, Functional Behaviour Assessment or Functional Capacity Assessment is required to be reviewed by a senior team member

Get in touch

If you have any questions about AnglicareSA’s services, please contact our customer service team at **1800 317 009** or email us at **ndis@anglicaresa.com.au**