

# MEMBERS' UPDATE

**May 2018**

Dear AnglicareSA Members,

Just the thought of being without a home at any point in time is terrifying, let alone the reality of sleeping out in the wet and cold weather or couch surfing at a family or friend's house with nothing much to eat or appropriate clothing to keep warm. Yet that's the reality for many individuals and families this winter.

Last winter AnglicareSA received 4,890 visits from people who were homeless at that time. This was a 29 percent increase from the previous year. With Australia predicted to face a wetter and colder winter this year, we know there will be even more people coming to us for help.

AnglicareSA is committed to providing care and support to those in our community who need it most, meeting their immediate needs as well as working with them to enhance and protect their dignity to make a difference to their quality of life.

**We need to urgently raise \$170,000 this winter** to enable us to provide those seeking our support with basic essentials such as food, warm clothing, blankets, sturdy school shoes and vouchers for medical prescriptions. [Watch this video](#) about how donations will help people in need this winter.

Your support is critical. If you are in a position to do so, please consider making a tax deductible gift by 30 June 2018 [via our website](#) or by calling 8305 9200. With your generous help, we can improve the immediate situation of those at risk of homelessness in South Australia.



**HELP KEEP THE HOMELESS WARM AND SAFE THIS WINTER**

Please make a tax deductible donation today

[anglicaresa.com.au](http://anglicaresa.com.au)  
call 8305 9200

**ANGLICARESA**

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## Rental Affordability Snapshot

Anglicare's annual [Rental Affordability Snapshot](#) was released on Monday 30 April, and shows once again that rental affordability remains at crisis levels. Affordability is particularly bad for a single person on income support, with the results of the survey highlighting that not one of the 3,222 private rentals advertised on the day of the snapshot was affordable and appropriate for this household type.

Only 1,261 or 39 percent of advertised rentals were affordable and appropriate for households on the minimum wage. Difficulties were further compounded by the fact that there were 439 fewer properties on the day we conducted the survey compared to 2017.

As I said to The Advertiser, stable housing is essential in providing security for individuals and families, as well as increasing job prospects. Everyone has the right to live in a home that is suitable to their needs.

We are calling for a national plan to address affordable housing, which would include growing the supply of social housing, supplying a mix of housing that meets the different needs of people, and reforming the current tax system to support lower cost housing.

You can access the Rental Affordability Snapshot reports on the [Anglicare Australia website](#).

## Thread Together Commences Operations



Our partnership with [Thread Together](#) started operations on Wednesday 18 April, delivering new clothing to our customers in need in the northern and southern suburbs. With the generous commitment of our volunteers, the clothes are sorted by age, gender, and purpose, and delivered via one of our two vans, which have been fitted out as mobile wardrobes for the delivery of stock.

The 'Helen' van is now out and about at our southern sites, and the 'Pam' van is delivering to our northern sites. Thread Together Stylists are accompanying the drivers to assist with styling each customer to their individual needs. Find out more about our collaboration with Thread Together by watching the video of our Adelaide launch on our YouTube channel: <https://www.youtube.com/user/AnglicareSA>

Renate was very excited to be our first Thread Together customer!

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## Spotlight On: Humanitarian Settlement Program

With a long and proud history of providing housing to refugees, AnglicareSA recently commenced a new contract in welcoming new arrivals and helping them settle into their new homes. Last October, we were subcontracted by settlement agency AMES Australia to run the housing and welcoming component of the Humanitarian Settlement Program in SA, on behalf of the Commonwealth Department of Social Services. The program runs from our Holden Hill and Mount Gambier offices, with a team of 19 Bilingual Welcome Support Workers, Tenancy Officers and administration staff.

Manager of Settlement Services **Vanessa Munday** explains how the program works. "We welcome new arrivals at the airport and check everyone has arrived well," she says. "We then help them locate their luggage and transport them to our on-arrival accommodation."

Housing has a home already furnished and set-up for them, ready for the new arrivals to call home for the next 8 to 12 weeks while we support them to source longer-term accommodation. "Although everyone is very tired from their long flight when they arrive at the accommodation, it is really important we go through a property induction and safety information," explains Vanessa. "Some of the new arrivals have only ever lived in villages before, so we need to assess how much they know and explain how to use the appliances for example, as well as how to contact an interpreter and to call 000 in an emergency."



Pictured above: Bilingual Welcome Support Worker, **Sara Sabery** (fourth from right) and extended family welcome a recently newly arrived family of five from Afghanistan at Adelaide Airport.

The Humanitarian Settlement Services team also work closely with the Parish Partnerships team who provide home maker kits with all the little things that help make a house a home, as well as items for the children such as school bags, toys, books and games.

Throughout their stay in our accommodation, Settlement Housing's Tenancy Officers work with the new arrivals to help them find a private rental property, by conducting education groups about the rental

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market, private rental groups and advocating on their behalf with rental agents. Once they find a private rental, the team at Westworks provides them with new household appliances and furniture which is theirs to own.

With a safe and secure home base, the new arrivals can start to become part of the community and address other areas of their new life in Australia, such as navigating Centrelink, Medicare, and accessing training, education and employment. Since AnglicareSA started running the new program on 31 October 2017, we have helped more than 267 people, equating to 75 families, make a fresh start in Australia.

## AnglicareSA Angels Nature Market Fundraiser

On Thursday 12 April our AnglicareSA 2018 Angel Day School, Pulteney Grammar, held their first fundraiser of the year, a Nature Market event. Students in years 3-6 worked in groups to create stalls, selling goods that come from the environment, and then they priced them to sell at the market. There were a variety of goods for sale, including fresh fruit and herbs, lemonade and juice, potted plants propagated by the students, baked goods and even painted rocks.

The event was very well attended and the students were excited to see the money coming in for AnglicareSA. In total, \$1,300 was raised for our Emergency Assistance programs. Thank you to the students, teachers and parents at Pulteney Grammar for all of the effort you put into the event.

Each year, one Anglican primary school is nominated as the Angel Day school, to be an ambassador and key fundraiser for AnglicareSA. We look forward to working with the Pulteney Grammar community throughout the year.



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## Anzac Day Service at Grange

Our Grange residential aged care home held an Anzac Day service on Wednesday 25 April. The Brig House Lounge was completely full as over 40 residents, family and friends gathered for the service at 10.30am. There was an air of excitement as residents arrived to receive a home made paper poppy and another crepe paper poppy as a symbol of their presence.



The traditional order of service for the day was followed, with **Peter Burke** the MC and speaker. The prayer was read by **Reverend Samson Asirvatham** (Acting Site Chaplain) and a poem was read by **Ian Byrne** (General Manager, Customer, Innovation & Brand). The group sang two hymns and **Colin**, a resident, laid the wreath (pictured below), proudly wearing his sailors cap and quietly saying "this is for the boys". A genuine World War One Shovel was on display as a symbol of the hard work of the Anzacs who came to be known as "diggers".



The atmosphere during the whole service was alive and respectful and there was much chatting afterwards, with the sharing of stories over a cuppa and Anzac biscuits.

Congratulations to **Kate Helmore** (Lifestyle Coordinator) and the team at Grange for a wonderful commemoration of Anzac Day. Lest we forget.

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## Better Places Stronger Communities News

A services expo was held at the Better Places Stronger Communities (BPSC) site on Thursday 19 April at Burgate Street Reserve, Elizabeth Grove. The focus of the expo was active, healthy and connected communities and it provided the community with an opportunity to connect with services, as well as promoting interagency collaboration.

The event was a great success, with around 1000 people in attendance. The concept was developed by the tenants own Community Leadership Group (CLG) and the event brought together approximately 35 organisations, clubs and services from the local area.



In other news, BPSC has finished the mural project at the Elizabeth Grove shops, an idea which the CLG drove under the theme of 'community working together, from the youngest to the oldest'. The mural, pictured below, is of an elderly man and a little boy that look like they're playing chess but are moving cities. The purpose of the mural is to not only beautify the area but decrease the large amount of graffiti and increase community pride. [Watch this video](#) about the mural project.



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BPSC held a BBQ on Friday 13 April with around 20 to 30 people in attendance to celebrate the completion of the mural. People from all ages came to watch Seb the artist while he worked, which generated conversations and inspired young people to get involved in art programs rather than just tagging, which has been very common in the area.

This is a great example of how well lead and delivered community housing can support building community, with local people taking the lead in strengthening their community.

## **The Example of Jesus**

Sometimes when I sit in the pew on Sunday I find inspiration in music and particularly the songs from the Iona Community who hold to the tradition of Celtic Christianity as a community on the isle of Iona, and in their words and music.

One such song is "Jesus Christ is waiting", in which we see Jesus is incarnate in each street person, and their loneliness and struggle for justice is that of Jesus as well (refer to the parable of the sheep and the goats in Matthew 25 for the theologically minded). This song helps me answer the questions of why the Anglican Church founded agencies such as Anglicare to serve the poor and how love overcomes hate.

Jesus Christ is waiting,  
 Waiting in the streets;  
 No one is his neighbour,  
 All alone he eats.  
 Listen, Lord Jesus,  
 I am lonely too.  
 Make me, friend or stranger,  
 Fit to wait on you

Jesus Christ is raging,  
 Raging in the streets,  
 Where injustice spirals  
 And real hope retreats.  
 Listen, Lord Jesus,  
 I am angry too.  
 In the Kingdom's causes  
 Let me rage with you.

Until next month,



The Reverend Peter Sandeman  
 Chief Executive Officer  
 AnglicareSA