Our Strategic Plan

Strategic Priority Area 1 (SPA)
Client Directed Services
Strategic Goal 1 (SG)
People choose AnglicareSA as their partner in service provision.
Strategic Objectives:
1. People access AnglicareSA for Client Directed Care Services
2. People access AnglicareSA to assist with Disability Care Australia Services

SPA 2 Aboriginal Centred Services
SG2 Building a better future with Australia’s first peoples.
Strategic Objectives:
1. Service delivery meets the cultural needs and aspirations of Aboriginal peoples
2. Aboriginal workforce participation is increased
3. Aboriginal people are in management roles

SPA 3 Diverse and Multicultural customers and workforce
SG3 A diverse AnglicareSA.
Strategic Objectives:
1. People from a wide range of cultures choose our services
2. People from a wide range of diversity choose our services
3. AnglicareSA employs people from a wide range of cultures
4. People with a disability are employed

SPA 4 Strengthening families and communities
SG4 Providing individuals, families and communities with the tools to succeed
Strategic Objectives:
1. Customers access multiple AnglicareSA services
2. Our customers have improved outcomes

SPA 5 Positive Ageing
SG5 Meeting older people’s needs and aspirations.
Strategic Objectives:
1. AnglicareSA provides affordable housing for older people
2. AnglicareSA offer multi-faceted services for older people
3. People access AnglicareSA for their Care Packages

SPA 6 Social and affordable housing
SG6 Those in need access social and affordable housing.
Strategic Objectives:
1. The housing needs of vulnerable and disadvantaged communities are met
2. AnglicareSA is prepared for future social and affordable housing needs

SPA 7 People with high and complex needs
SG7 People with high and complex needs receive services that meet their requirements and aspirations.
Strategic Objectives:
1. AnglicareSA is at the forefront of services for people with high and complex needs
2. AnglicareSA is at the forefront in autism services

SPA 8 A Sustainable AnglicareSA
SG8 Building partnerships to develop business opportunities
Strategic Objectives:
1. New service models generate growth
2. People and organisations want to partner with AnglicareSA
3. People want to work at AnglicareSA

Head Office
AnglicareSA
18 King William Road
North Adelaide SA 5006
Phone: 8305 9200
www.anglicaresa.com.au
AnglicareSA's Vision
Justice, respect and fullness of life for all

Organisational Values

Compassion
Integrity
Servant Leadership

Statement of purpose
AnglicareSA, on behalf of the Anglican Church, expresses God's love for individuals, families and communities by:
• Making a positive difference to quality of life
• Responding to needs and issues in ways which enhance and protect dignity and integrity
• Promote social justice

Strategic Themes
Business Astuteness
Client Directed Services
Diversity
Aboriginal Inclusion

Strategic Service Pillars
Positive Ageing
Strengthening Vulnerable and Disadvantaged Families
Social and Affordable Housing

Strategic Goals

I am delighted to present to you the AnglicareSA Strategic Plan for 2013 - 2018. This plan is the result of an examination of community needs and strengths, increase of capability of AnglicareSA and the establishment of clear priorities. It provides vision, clear direction and common understanding. The Strategic Plan defines the 8 Strategic Priority Areas that we have identified as fundamental to making a difference to the lives of South Australians in need. The goals, objectives and initiatives that support them, draw upon all areas of our work.

The AnglicareSA Board has defined the AnglicareSA core business:
• “Aged Care”, ensuring that our customers have choice, flexibility and control over their lives to live life the way they choose, whether they are residential or community based.
• Social and affordable housing, which is more than just bricks and mortar – it’s about security in tenancy and creating communities where individuals are valued and support each other.
• Support for disadvantaged and vulnerable individuals, families and communities, including parenting programs, support for jobseekers, financial literacy and counselling, disability support and welcoming help for refugees.

I am confident that the strategies in our plan are integral to continuing to build upon the good work already underway in AnglicareSA, and that their implementation through collective planning, decision making and strong leadership will ensure that our organisation remains strong and focussed for the challenging times ahead.

Peter Sandeman CEO
Our Strategic Plan

AnglicareSA’s Vision
JUSTICE
RESPECT AND
FULNESS
OF LIFE
FOR ALL

Strategic Priority Area 1 (SPA)
Client Directed Services
Strategic Goal 1 (SG)
People choose AnglicareSA as their partner in service provision.
Strategic Objectives:
1. People access AnglicareSA for Client Directed Care Services
2. People access AnglicareSA to assist with Disability Care Australia Services

SPA 2 Aboriginal Centred Services
SG2 Building a better future with Australia’s first peoples.
Strategic Objectives:
1. Service delivery meets the cultural needs and aspirations of Aboriginal peoples
2. Aboriginal workforce participation is increased
3. Aboriginal people are in management roles

SPA 3 Diverse and Multicultural customers and workforce
SG3 A diverse AnglicareSA.
Strategic Objectives:
1. People from a wide range of cultures choose our services
2. People from a wide range of diversity choose our services
3. AnglicareSA employs people from a wide range of cultures
4. People with a disability are employed

SPA 4 Strengthening families and communities
SG4 Providing individuals, families and communities with the tools to succeed
Strategic Objectives:
1. Customers access multiple AnglicareSA services
2. Our customers have improved outcomes

SPA 5 Positive Ageing
SG5 Meeting older people’s needs and aspirations.
Strategic Objectives:
1. AnglicareSA provides affordable housing for older people
2. AnglicareSA offer multi-faceted services for older people
3. People access AnglicareSA for their Care Packages

SPA 6 Social and affordable housing
SG6 Those in need access social and affordable housing.
Strategic Objectives:
1. The housing needs of vulnerable and disadvantaged communities are met
2. AnglicareSA is prepared for future social and affordable housing needs

SPA 7 People with high and complex needs
SG7 People with high and complex needs receive services that meet their requirements and aspirations.
Strategic Objectives:
1. AnglicareSA is at the forefront of services for people with high and complex needs
2. AnglicareSA is at the forefront in autism services

SPA 8 A Sustainable AnglicareSA
SG8 Building partnerships to develop business opportunities
Strategic Objectives:
1. New service models generate growth
2. People and organisations want to partner with AnglicareSA
3. People want to work at AnglicareSA
I am delighted to present to you the AnglicareSA Strategic Plan for 2013 - 2018. This plan is the result of an examination of community needs and strengths, increase of capability of AnglicareSA and the establishment of clear priorities. It provides vision, clear direction and common understanding. The Strategic Plan defines the 8 Strategic Priority Areas that we have identified as fundamental to making a difference to the lives of South Australians in need. The goals, objectives and initiatives that support them, draw upon all areas of our work.

The AnglicareSA Board has defined the AnglicareSA core business:
- “Aged Care”, ensuring that our customers have choice, flexibility and control over their lives to live life the way they choose, whether they are residential or community based.
- Social and affordable housing, which is more than just bricks and mortar – it’s about security in tenancy and creating communities where individuals are valued and support each other.
- Support for disadvantaged and vulnerable individuals, families and communities, including parenting programs, support for jobseekers, financial literacy and counselling, disability support and welcoming help for refugees.

I am confident that the strategies in our plan are integral to continuing to build upon the good work already underway in AnglicareSA, and that their implementation through collective planning, decision-making and strong leadership will ensure that our organisation remains strong and focussed for the challenging times ahead.

Peter Sardemann CEO
Our Strategic Plan

Strategic Priority Area 1 (SPA)
Client Directed Services
Strategic Goal 1 (SG)
People choose AnglicareSA as their partner in service provision.
Strategic Objectives:
1. People access AnglicareSA for Client Directed Care Services
2. People access AnglicareSA to assist with Disability Care Australia Services

SPA 2 Aboriginal Centred Services
SPG2 Building a better future with Australia’s first peoples.
Strategic Objectives:
1. Service delivery meets the cultural needs and aspirations of Aboriginal peoples
2. Aboriginal workforce participation is increased
3. Aboriginal people are in management roles

SPA 3 Diverse and Multicultural customers and workforce
SPG3 A diverse AnglicareSA.
Strategic Objectives:
1. People from a wide range of cultures choose our services
2. People from a wide range of diversity choose our services
3. AnglicareSA employs people from a wide range of cultures
4. People with a disability are employed

SPA 4 Strengthening families and communities
SPG4 Providing individuals, families and communities with the tools to succeed.
Strategic Objectives:
1. Customers access multiple AnglicareSA services
2. Our customers have improved outcomes

SPA 5 Positive Ageing
SPG5 Meeting older people’s needs and aspirations.
Strategic Objectives:
1. AnglicareSA provides affordable housing for older people
2. AnglicareSA offers multi-faceted services for older people
3. People access AnglicareSA for their Care Packages

SPA 6 Social and affordable housing
SPG6 Those in need access social and affordable housing.
Strategic Objectives:
1. The housing needs of vulnerable and disadvantaged communities are met
2. AnglicareSA is prepared for future social and affordable housing needs

SPA 7 People with high and complex needs
SPG7 People with high and complex needs receive services that meet their requirements and aspirations.
Strategic Objectives:
1. AnglicareSA is at the forefront of services for people with high and complex needs
2. AnglicareSA is at the forefront in autism services

SPA 8 A Sustainable AnglicareSA
SPG8 Building partnerships to develop business opportunities
Strategic Objectives:
1. New service models generate growth
2. People and organisations want to partner with AnglicareSA
3. People want to work at AnglicareSA